

## XP Unable to Connect to Internet

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**From:** David (*anonymous\_at\_discussions.microsoft.com*)

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Guys...I'm a real XP newbie and I sure could use a little help and advice. I've serached for answers, but so far I'm still unable to solve my problem

I recently installed XP Home Edition on my wife's computer (at her insistance) and now the internet is simply not there. Here's my situation:

I'm attempting to access the internet via a D-Link DI-704P router which is functioning perfectly. In fact, the router "sees" the XP computer regardless of the name I give it and assigns the same IP address each time. So I know I'm getting at least to the router. I've turned off the XP firewall. I do have ZoneAlarm Pro installed but it's not running. Norton Antivirus Corporate Edition is installed and running. I have three users with common "people" name....no "Guest" or "Administrator". The LAN connection is integral with the motherboard (GigaByte GA-7N400-L)and was working perfectly with Windows 98SE just yesterday. I do in fact see the Local Area Connection icon and it's functioning as expected according to XP. I've run the internet connection setup wizard a number of times with no luck. If I swap the LAN cable to another computer in the room I have no problem accessing the internet. QoS Packet Scheduler is not installed and when I enter manually the Gateway, DNS, IP, and etc. I know to be correct, still nothing happens.

Am I supposed to logon as "Administrator" to set up the connection? If so, how do I do that? When I restart, all I see are the three users; none of which have a password. No passwords were assigned at installation.

I feel as though the router may be part of the problem, but I've set the XP machine's IP as a simple "pass through" in the router. D-Link calls this pure exposure to the internet the DMZ.

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If anybody has any suggestions or comments, I sure would  
be appreciative....

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