

## Re: Can't access shared folders on network

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2004-02/1333.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-02/1333.html)

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**From:** Eric Cross ([encross\\_at\\_eudoramail.com](mailto:encross_at_eudoramail.com))

**Date:** 02/08/04

Date: Sun, 8 Feb 2004 13:07:14 -0600

Greetings JusME,

That error can be caused by Norton Antivirus. The problem is on the machine you are attempting to connect to. It's not on the machine you see the error. Check for an eventID 2011 in the Event Viewer. If so, you need to change the IRPStackSize as indicated in the following Microsoft Knowledge Base Article.

Antivirus Software May Cause Event ID 2011

<http://support.microsoft.com/default.aspx?scid=kb;EN-US;177078>

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Eric

"JusMe" <[flamanb4u@hotmail.com](mailto:flamanb4u@hotmail.com)> wrote in message news:[ceb901c3ee68\\$b07ac070\\$a601280a@phx.gbl...](mailto:ceb901c3ee68$b07ac070$a601280a@phx.gbl...)

- > *I'm using XP pro, I have the network setup with the same*
- > *workgroup name and I can see the share folders on each of*
- > *the computers but get an error message when I try to*
- > *transfer files from my laptop to my desktop:*
- >
- > *\\xxxxxx\Pics is not accessible. You might not have*
- > *permission to use this network resource. Contact the*
- > *administrator of this server to find out if you have*
- > *access permissions.*
- >
- > *Not enough server storage is available to process this*
- > *command.*
- >
- > *What server? and I am the administrator and haven't put*
- > *anything special to access the network. I share an*
- > *internet connection and the ICF isn't set.*
- > *Any Ideas? Thanks JusMe*