

# Re: USB cable

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.music/2007-02/msg00074.html>

---

- *From:* "theplectrum" <[theplectrum@xxxxxxxxxxxxxxxxx](mailto:theplectrum@xxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 26 Feb 2007 13:16:59 +0100
- 

"carol cy" <[carolcy@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:carolcy@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:567B42BA-D52F-4C09-B9C4-DCE76FCC1160@xxxxxxxxxxxxxxxxxxxx](mailto:news:567B42BA-D52F-4C09-B9C4-DCE76FCC1160@xxxxxxxxxxxxxxxxxxxx)

Going back to the beginning!

When I plug my mp3 or camera cable into the usb socket it freezes my screen.

To unfreeze the screen I have to pull the socket from the mp3 out first then from the pc.

I have tried system restore – back to the date I bought the pc, I have uninstalled and reinstalled usb via device manager, there is no yellow exclamation marks, I have looked at properties – all ok. I had Limewire–download–pro.com downloaded about 2 weeks ago so I'm not sure

if this caused a problem. I have uninstalled it now.

A suggestion was made to do a system recovery but I'm nervous to do it, I'm not sure how to do it (not a computer whizz!) and afraid I'll lose my BT Broadband.

Can anyone please help me as it's starting to depress me now!!!

Apart from this my pc seems to work fine, internet etc. Just means I cant download any music or download my photos, very frustrating!

--

carol cy

OK, have you tried what I previously suggested – using different USB ports, plugging in one unit at a time ?

1) Suggest you try unplugging both, and re-booting.

2) Plug in the USB camera. If it freezes, then its a problem – possibly corrupted drivers. Un-plug it and re-boot. What make and model is it, do you have the latest XP specific drivers ? Download, if necessary, them from the manufacturer's website.

Re: USB cable

3) Delete any software that came with it and delete all references in the hardware manager to the camera. Re-boot.

4) You then need to re-install the camera as a USB device. Use the CD that came with it (or the latest drivers you downloaded from the website) – and follow the on-screen instructions in both cases, but, do NOT plug in the camera until asked to do so by the installation software. Re-boot if necessary.

Does it work and is there no freeze up ?

Cheers,  
Jerry

Now you can try to plug in the USB mp3 device. Any freeze up ?

.