

RE: Sound problem

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.music/2006-08/msg00103.html>

- *From:* E.M. <EM@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 28 Aug 2006 19:51:02 -0700
-

I have a similar problem. The sounds are distorted by an echo and i know the speakers are ok beacuse it happens the same when i connect headphones. My computer (an eMachines running on Windows XP Home Edition) has 2 slots to connect speakers or headphones, one in the back and one in the front, and it sounds the same when i connect them to either one. I already tried everything that Windows Troubleshooting recommends with no positive results. But there's a weird thing going on with my computer, I can't run a restore, it always says that restoration failed. Any help is appreciated.

"Nicnewsdad" wrote:

I have exactly the same problem with XP home and it is driving me nuts. An e-machine but I think from the web this is an xp problem as many people have it with many types of computers and sound cards. I have disabled sound on motherboard and installed a board using Crystal drivers. Drives install but always "no audio device" in the sound settings in Settings. Same as with the onboard sound enabels and no card installed. Other than reinstalling XP --yuck-- there has to be something in the config of the register preventing "audio device" from being found or loaded.

Driving me crazy for a month now.

"Byte" wrote:

Maybe the below will be of some help.
Resources for Troubleshooting Sound Problems in Windows XP
<http://support.microsoft.com/default.aspx?scid=kb;EN-US;q307918>
--
XP - WNP
Today is the first day of the
rest of your life.

RE: Sound problem

"Thurman" wrote:

I have a Dell Dimension 8250 with a SoundBlaster Live! audio card. I am running Windows XP Pro w/SP2.

I have been battling an audio problem for a couple of weeks now and would really appreciate some good direction here. I lost my sound a couple of weeks ago (overnight when i accidentally left my machine on). Thus far I have:

- 1.) Swapped out sound cards (thinking that this may be a hardware problem).
- 2.) I have reloaded the SoundBlaster software supplied by Dell.
- 3.) I have downloaded the latest software from Creative and installed it.
- 4.) I went in to Device Manager and removed all the Microsoft Kernel Audio applications.
- 5.) I have installed both sound cards (separately) into 2 different PCI slots
- 6.) I have spent considerable time on the Internet searching for anyone with similar problems and then trying anything recommended (anything that sounded reasonable).
- 7.) I have ran a Norton Anti-virus complete system scan.
- 8.) I have ran Registry Mechanic and cleaned up the registry
- 9.) I have ran ADaware SE several times
- 10.) I have tried several Restore Point restorations...

I have the same basic problem. When I open up the 'Sounds and Audio Devices' and go to the Audio tab, there is no default playback device available for selection (greyed out). It does show SoundBlaster Live! as the default recording device.

When I open up Device Manager, there is a yellow exclamation mark by "unknown device" under the Sound and Audio Devices. I did uninstall this device in my attempts to get Windows to reload.

When I run the Creative Diagnostics program, it fails the Wave Driver and

RE: Sound problem

the DirectSound 3D driver tests. When I click on "FIX" it tells me that the problem can't be fixed.

When I removed the hidden files in Device Manager and then reboot, Windows does detect the audio and attempts to load the drivers. This fails every time when it goes to loading the 'Media' drivers. I'm sure that this is the exclamation mark described above.

I know that my sound card and speakers are OK because I can plug my MP3 player into the line input and hear the audio thru the speakers. This one boggles my mind – I can use the Windows Volume Control to control the Line In and the Output volumes....

What is my best way out of this problem?