

RE: sound is gone

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.music/2005-11/msg00110.html>

- *From:* bongogirl <bongogirl@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 29 Nov 2005 13:18:34 -0800
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XtremeAiy – thank you. I am having the same problem (My post is below).

Your suggestion has helped to zero in on a couple of answers, but I'm not sure what to do now. I have emailed you directly, but wanted to post as well in case this might help others.

As you suggested, I checked all my settings, which appear to be fine. I don't have any plug-ins.

I have managed to play a CD in WMP10 by switching to analog, but it still won't play any of my digital files.

So I tried your suggestion of creating a new admin account, and voila, the new media player in the new account works fine. So I know for sure that all my connections and everything else is working fine.

So – now what???? How do I get the WMP in my main account to work again? Do you know what caused the sound to stop in the first place? Does it have anything to do with the latest Windows update, which I downloaded shortly before the problems started.

Thanks so much, Bongogirl

"XtremeAiy" wrote:

- > Bill,
- >
- > i have read your post and the replies but i found the responses not useful
- > at all
- > cause i have experienced the same problem and i have solved it easily in a few
- > steps, so if you are interested in knowing how, send me an email to
- > (ahmad_ay@xxxxxxxxxxx), if you dont want to send an email, you can check if
- > anything you wanna play with windows media player is associated to it, e.g.:
- > if
- > you want to play a .mp3 file, may be you have downloaded an update which is
- > located on Windows Update as a custom update and its not a high priority
- > one, so
- > go to Add/Remove from the control panel and put a tick on Show Updates, if

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◇ *From:* bill

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