

## RE: Bad Music Playback in WMP 10

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.music/2005-10/msg00041.html>

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- *From:* "MickY G" <[MickYG@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:MickYG@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 12 Oct 2005 07:16:11 -0700
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Hi and thanks for the advice. I checked everything that you suggested and even took the volume levels down quite a bit but nothing positive happened. Funny that you mentioned a small audio lead attached to the CD/DVD rewriter? There is a small lead on the sound card but for some unknown reason, both ends are plugged into the two sockets that sit side-by-side on the card? It's been like that for ages and not being a computer 'teckie', I thought nothing of it? Should one of the ends of that audio lead go into the rewriter then and if so, which socket does the other one stay in on the sound card? Sound was OK even with the small audio lead as it is now until recently (last week)? God! I wish I knew more about computers! Thanks again.

"Craig A." wrote:

- > Not sure if I can help, but maybe I could help troubleshoot.
- > Your DVD probably has a direct connect to your sound card via a small
- > Audio cable.
- > Your CD drive and HDD are processing through the IDE Cable to the Mother
- > board to the Sound Card. You may start by going to Volumn, click on advanced
- > and see where the levels are. Check your settings for the input etc, Are
- > your speakers amplified and if so do you have them plugged into the Headphone
- > jack (amplified output) or the Aux Output of your soundcard. They should be
- > plugged into the Aux Output of the card.
- > Try it.
- >
- > "MickY G" wrote:
- >
- >> I recently had to reformat and obviously update everything. Since I did that,
- >> I have had really bad problems with WMP 10 playing music. The sound is very
- >> scratchy and distorted whenever I play music that I have either saved to my
- >> HDD or from playing a CD. However, DVD's play and sound perfect? If I go onto
- >> a website where there is music or sounds, it is perfect quality. Windows
- >> systems shutdown sound is perfect but Windows system start sound is, again,
- >> scratchy and distorted. I have tried re-installing the drivers etc, many
- >> times but to no avail. There are no update drivers so that is not an option
- >> either. I have a feeling that something went wrong when I was doing the
- >> Windows update with WMP 10 after the reformat and update but what, I don't
- >> know? The sound card is a C-Media CM-18738/3DX (cheap I know but it suits me)
- >> but I don't think that the sound card is the problem here? Maybe I have to

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>> remove WMP 10 and reinstall it again if that's possible? Many thanks in  
>> advance.

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• **Follow-Ups:**

- ◆ **[RE: Bad Music Playback in WMP 10](#)**  
◇ From: Craig A.

• **References:**

- ◆ **[RE: Bad Music Playback in WMP 10](#)**  
◇ From: Craig A.

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