

Re: XP – WMM closes if I click on import video

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.moviemaker/2008-12/msg00172.html>

- *From:* buddyorliz <buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 14 Dec 2008 13:31:01 -0800
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I think you may have asked me that before – sorry for not answering that, I wasn't sure what "source files" meant.

What I Usually do is make little movies from my video clips & pictures (from my canon powershot camera. Most come off (not sure of the phrase) as jpg and the video clips avi. I put the SD card in the reader then transfer everything (except the thumb files that I delete – because they mess with my "Acronis" back up system) to one of my picture files, then what I was doing was making short movies with wmm then after saving them, putting them on Nero, adding up to 2 hours worth and burning them on DVD. It was all pretty automatic – until.....

I also prefer the windows Microsoft office picture manager for editing my pictures, maybe because I am use to it, but it does everything I need it to do (between that and Paint).

Most all my pictures are jpg, bmp, gif and I use to have a few Tiff (from my old dimage camera), I guess it just depends on who sends them to me and what camera they used – ???

What I was trying to do most recently – when I probable started having the most issues (and getting application errors) was take a part of a DVD (that I had dubbed from one of my VHS home tapes) and make a little movie out of that, so I could put it on myspace – so my family could see it.

I got it cut down to the part I wanted and then....

I just put the DVD in to see if I could go through the same steps and I can not even get it to open. Another issue with Nero and the inCD (DLA or whatever ---- went through hours of misery with that stuff one time too) probable.

I do not have high def. And I am not really sure if I have a "normal" process. (besides the making DVD movies from my canon pictures that will play in everyone's DVD players and I can download on MySpace)

I think you are suggesting that I can NOT just do Everything with one program so I need to get it broke down to "most import to me" of what I want to do.

Dang it, cuz I like to try different things....

Wow – did there use to be a perfect all-purpose software for free? LOL.
All purpose would be great, do they even make it?

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Like I said I did Buy NCH over a year ago, seems it was about \$70.00. I had for some reason downloaded their free trial stuff and was having good luck so I bought it, but turned out it did not come with the actual stuff I needed, like the video converter (though I thought I bought the suite) so of course they wanted me to buy more – That was the end of me using that.

Then I tried (or maybe it was before) the trial Nero and ran into all the issues of conflict there including my DVD drives so un-installed it, then for some reason a few months ago (June I think) I Bought it (?? go figure) another \$60.00.

I had tried the Coral trial version and was going to buy it BUT there support was in Canada I think and Not very supportive, so I think that is why I went back to Nero.

I'm not sure if when my automatic updates (windows, office And other) update things if that is possible for issues – Do you know?

Can I have to many codec things?

I read somewhere on your web that you can actually look at my computer, I can't remember the charge for that, but even if I paid you to look at it, your not going to guarantee me you can fix it, set me up with something that will do all the video stuff I want it to and NOT mess with any other programs I use – Are you?

When I first got this Dell computer everything worked great, no issues, lots of room. It was my second computer and I loved it. Not until I started using other software (trials or complete) did I have any issues. And they pretty much guaranteed that. I learned (not that I practice what I know) if you buy it all together they have all ready gotten the bugs out so make sure you buy Everything to start with. But alas I did not know what I wanted for sure.

Money is an issue – but I Need something that will work and I need to know how to work it (support is important). I'm will to pay for another program if there is one out there that will work!

I would need to know things like, do I uninstall all this other stuff (Nero, Nch) do I delete drivers or codecs or????

Again,
Thanks

"PapaJohn" wrote:

You don't really talk about the kinds of source files you mostly use. They could be camcorders recording to tapes, DVDs, hard drives, or flash media. They could be video clips you're ripping off DVDs and online sites like YouTube. They might be regular definition or high def.

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If I knew your 'normal' process I might suggest something... and your target budget might come into play. As this is the Movie Maker newsgroup, I can only assume you would like what most users want, the perfect all-purpose software for free. Today that's 'dreaming'.

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website references are to www.papajohn.org

PapaJohn (MVP)

"buddyorliz" <buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:AF541736-8CF9-4188-9EA9-23ED6B3696AF@xxxxxxxxxxxxxxxxxxxx

I had tried reducing the Graphics Hardware Acceleration a couple times and I just tried it again, even booting my computer after each try this time. It did not seem to do anything different.

I am wondering why I would want to uninstall sp3 as I have had it for quite sometime now so why would it just Now be causing issues? The automatic updates?

This is getting more upsetting by the day as It is Christmas time and the grandkids will be here and I will not be able to do anything with video's.

The Nero nor the WMM is working.
Dang it....

I guess I should have know better (even though I did have a few months of making DVD's) than to buy Nero as I had had some pretty major issues before with just the trial, but I wanted to be able to just click a button and Burn my video's to DVD and since MM only can be burned on CD's it wasn't working for me. The Nero seemed eaisier to transfer everything, maybe it was the recoding stuff, I don't know.

So let me ask this – is there something that does work (proven to work) with windows XP that I can (do it all) edit video's, make my home movie and burn on DVD's that can be watched on everyone's stand alone DVD players? OH Yeah AND that can recode what ever type of picture or video I am working with a click of a button.
– I also a couple years ago purchased NCH, turned out after I bought it I had to buy more stuff as it was only working for music (can't remember exacatly what the issue was, but I paid for something I really did not need)

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HELP – Tell me what to buy that Will do it all....
or am I dreaming?

Thanks for everyone's suggestions, ready for some new ones.
Liz

"John Inzer" wrote:

buddyorliz wrote:

Well this is weird.
Just went to the nero vision to see why I was
not just using it
instead of trying to fix wmm – and I got the
messagage something like
this –
The instruction a "0x7c928beb referenced
memory at "0x000000" The
memory could not be "read". trying again to
add a video to it I get
the message again. (I think the first one said
something about
applicaaation error too)

Then I went back and saw you had replied so
I went back to movie
maker to make sure all were un–checked
then to make sure I could
still import pictures. I imported a couple
from the place I had been
which is the file I last used, then went to a
previous year picture
file and before I could click or as soon as I
did -- I got the
message exacatly: The instruction a
"0x7c928beb referenced memory at
"0x000000" The memory could not be
"read". click ok to terminate
the program click on cancel to debug the
program.
So I went back to see if I could import more
than a couple pictures
from the file that is there becaseu it was the
last one I used, it
let me do a few so gambling I tried again to
go to previous years and
this time it let me.

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You are probable right about this not being just a movie maker issue – I am just lost. Looks like I start at the beginning – after Christmas with all the new video clips of Santa....

Am I right to assume you have no suggestions then?

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It's possible that you have an issue with your video driver.

Try reducing your Graphics Hardware Acceleration as per the instructions in the following article.

(272193) PI: How to Troubleshoot Graphics Issues
<http://support.microsoft.com/?kbid=272193>
(scroll down to:
Microsoft Windows 2000 and Windows XP)

If it improves the issue...go to the support website of your video adapter's mfg. and search for Vista compatible drivers.

If you don't know the make and model of your video adapter...check the documentation that came with the computer.

Also you could try these steps...
Go to...Start / Run...type...
msinfo32 ...press enter.

On the System Information screen...choose...
Components / Display...

You should find the make and model of your display adapter as well as the driver version.

If the driver on the support website is more current than the one you are running... download it and install it. Also you should find and follow the installation instructions at the support site.

Once the driver is updated...return your acceleration to Full.

And...it might be worth a try to uninstall SP3.

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(950249) How to remove Windows XP
Service Pack 3 from your computer
<http://support.microsoft.com/kb/950249/en-us>

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John Inzer MS–MVP
Digital Media Experience

Notice
This is not tech support
I am a volunteer

Solutions that work for
me may not work for you

Proceed at your own risk