

Re: Uploading Sony Camcorder DCR-TRV33E

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.moviemaker/2006-09/msg00140.html>

- *From:* "decoder" <REMOVE@xxxxxxxxxxxxxxxx>
 - *Date:* Fri, 15 Sep 2006 01:36:54 +0100
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"Ashley" <Ashley@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:1CF30436-6B09-4E5B-BDE5-E8407EF6775E@xxxxxxxxxxxxxxxxxxxx>

Many thanks for the reply.

I am trying to upload video images from the above camcorder. After loading the software from the cd rom (which states it is compatible with xp, the camcorder was purchased in 2003) a windows installation programme starts to run and a message comes up stating "this software has failed windows logo testing to verify its compatibility with XP" it goes onto say that continuing to load it could seriously damage my PC.

"video images"?

Is it a DV camcorder with an installed memory card?

If so, then the software you are attempting to install is *image* capture software for still images on the memory card. This software install will include drivers, they are "unsigned" and that is what the error message refers to. See this link:

<http://support.microsoft.com/kb/293765/en-us>

You have a few choices:

Visit the Sony site for your global location.

Click the support link, and try and locate an updated download of the software – I am confident Sony will have available for download signed drivers that conform to XP verification.

If in the unlikely event Sony have not made available "signed" drivers (but they will have) Goto:<http://www.download.com/> and download image capture software and rummage around under the drivers link for compatible drivers.

The last option: Create a restore point, then install the software you have – it's doubtful there will be a problem but if so, use system restore to reset.

Q-Is it therefore safe to load this up? Sorry for being so vague!!!

"decoder" wrote:

"Ashley" <Ashley@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:996692B4-CB26-4998-A7A8-4EF0DF4BBB1A@xxxxxxxxxxxxxxxxxxxx

Have loaded drivers ok but a message came up stating that
XP did
recongise
the labels on the softward and if I continued to upload the
software it
would
likely damage my computer.

Windows does not produce any such message.
You probably got the "unsigned" drivers warning,
It will be pertaining to the drivers, not the "softward"(?).
And exactly what drivers are you installing and for what?
Exactly what was the error message?
Exactly what are you "loading"?
This is the WMM group, if your Sony cam is a DV
and your PC has a firewire card, all you have to do
is connect the cam via firewire and XP will recognise it.
And movie maker will capture the footage.
You need to coherently explain exactly what it is you
are trying to install?