

# Re: windows movie maker shuts down

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.moviemaker/2006-08/msg00091.html>

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- *From:* "PapaJohn" <[papajohn@xxxxxxxxxxxxxx](mailto:papajohn@xxxxxxxxxxxxxx)>
  - *Date:* Fri, 4 Aug 2006 01:21:15 -0400
- 

sorry about that... the references to renaming and how many .ax files are on a computer is about those known to be problems, not all of them.

I'll check the website wording, but very few have reported doing something like that

PapaJohn  
[www.papajohn.org](http://www.papajohn.org)

"sara lee" <[saralee@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:saralee@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:5B6F2239-8EDC-48EF-A982-B22A1EF0965D@xxxxxxxxxxxxxxxxxxxx](mailto:news:5B6F2239-8EDC-48EF-A982-B22A1EF0965D@xxxxxxxxxxxxxxxxxxxx)

No, I'm not using any other file types. I consulted the Papa John site. he recommended renaming any files that end with .ax. He said there should only be about 2 on a PC. He said that more than six is unusual. Well i had well over 40. I renamed them... and ended up messing up Windows. I had to restore the computer to it's settings from earlier this morning. Now it's right back to same old same. Shutting down every couple of minutes!!! How frustrating.

"Graham Hughes" wrote:

sara lee are you just using dv-avi adn wmv or do you have any other file types in your movie?  
Which version are you using?  
Have you tried turing off the codecs (filters) if you are using V2.1  
Have you had a look at [www.papajohn.org](http://www.papajohn.org) and the crashes and hangs page for more advice?

—  
Graham Hughes

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MVP Digital Media  
www.myvideoproblems.co.uk  
www.dvds2treasure.com  
www.simplydv.com

"sara lee" <sara lee@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:A0C2C463-A83C-459E-9079-67EA0890788B@xxxxxxxxxxxxxxxxxxxx

I have the exact same problem as raker. I'm using avi or wmv files. it shuts down repeatedly without showing the error message. The rest of the time it shuts down repeatedly with an error message. Who else has this problem?  
Is the program inherently flawed? I use MM very often and it constantly shuts down.

"Graham Hughes" wrote:

What are the file types you are using. MM works best with dv-avi or wmv for video, wmv/wma/wav for audio and bitmap for stills.

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Graham Hughes  
MVP Digital Media  
www.myvideoproblems.co.uk  
www.dvds2treasure.com  
www.simplydv.com

"raker"  
<raker@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
news:71A56DCB-5820-469E-AE22-D80F55E6BA12@xxxxxxxxxxxxxxxxxxxx

I've put in a few frames into my timeline now, but for some reason, when I

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try to add something else to  
the timeline, WMM just  
shuts down on  
me.

There's no error message in  
Event Viewer, and the  
program just  
disappears.

How can I fix this? Thanks.