

Re: Movie Maker not working & unable to get updated the latest!

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.moviemaker/2006-04/msg00078.html>

- *From:* AwalSK <AwalSK@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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It's Microsoft Windows XP Home Edition, Version 2002 Service pack 2, by HP. When I had purchased the MM was showing Ver 1.0 and suggested to upgrade. When Automatic updates done ON so many downloads were done. I have NORTON, 2006 but after some updation, Norton started misbehave like and took to their automated site with some error codes and advised to un-install and then re-install. Since, then problems have started and NORTON is also not getting re-installed, with the same messages. System was also crashed and could be recovered by XP, itself in safe mood. Now, all the other things are working but this Windows installer is continously working. So many things are suggested but its not working properly. Norton online check didn't found any virus, and also the Microsoft softwares. I have re-installed MM with HP, but the position is same and its not working.. Should i run XP full recovery, then what will be the status of files and programs? will it re-install MM with ver 2.1? Or, should I download SP2 and run, but I dont think windows installer will work and will be able to re-install it.. Hope to hear soon favourably from you. Thanks and Regards,
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AwalSK,India

"LVTravel" wrote:

If you are showing SP2 when you right click the My Computer icon and select properties, you will have a functioning SP 2 on your system and don't need to rerun the patch (although I have done it before to solve a different problem with one of my systems.) It won't hurt your system to rerun the full SP 2 but you may have rerun the follow-up patches. Are you using the English version of XP?

Have you run a full virus and malware scan with one good updated antivirus program (free scanners are available from Trend Micro at www.antivirus.com and also Symantec) and at least two malware scanners (AdAware and SpyBot are

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my free favorites?)

If you are having these problems with other softwar