

Re: MM2 crashing

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.moviemaker/2005-02/0111.html>

From: kfsnowman (*kfrost_at_sitestar.net*)

Date: 01/27/05

Date: Thu, 27 Jan 2005 12:48:33 -0500

Dean,

There are no codecs listed in the compatibility list.

No error is the system logs , for the app events, security , or system.

I did compile a small 179 kb file at the setting for a 33.6 dial up modem if my mememory serves me right. Tried to do the same file at the high quality small size setting, crash.

Let me take a min to explain the crash. When MM2 or Media Player or Notepad (only 3 that exhibit this behavior) crash , here is what happens.

I hear a click, sounds like when montitor goes into power save mode, when it clicks off – make sense ? The hard drive light glows steady, but hear no HD noises. Its like it just locks up, freezes. SO there is no way the log files would have a chance to write anything. I think which explains no errors or warnings in the logs.

I have done thorough scan on drive, no bad sectors. Is there a way to check my ram mem ? I really dont have the funds to buy another stick, to see if that is the problem. A diagnostic utility to see if it is going bad.

Thing is, if I go into safe mode, i can play a media file, just no audio. tried MM2 in safe mode but wouldnt load as there were no audio drivers loaded.

As said above, only those 3 programs shut the system down cold.

Aslo, there is a file called runll32. that runs at boot time, for vid card. But this file stays present when I use task manager, should'nt it unload after it does its thing ? Actually this file is called on twice during the start up for separate processes.

Keith

"Dean Rowe" <deanro@online.microsoft.com> wrote in message news:%23HIo0yCBFHA.3492@TK2MSFTNGP12.phx.gbl...

> *Have you tried turning off some of the codecs in the compatibility tab?*
> *See my blog for further details.*

>
> <http://blogs.msdn.com/deanro/archive/2004/08/22/218501.aspx>
>
> *If that doesn't work. Send me the bucket number of the crash and I'll try
> to track down where you're crashing.*
>
> *To get the crash bucket number:*
> *1. Use Movie Maker to generate the crash. When you are prompted, click
> the button to send the data to Microsoft.*
> *2. Immediately after sending the data, go to "Control Panel" |
> "Administrative tools" | "Event viewer".*
> *3. In Event viewer, choose the "Application" node of the tree on the
> left.*
> *4. Sort the data by "Date", and scroll to the most recent
> entries.*
> *5. Look for entries where the "Type" is "error" and have red "X"
> icons. Double click on them to "open" them.*
> *6. One of the last (most recent) red entries should be for MovieMaker
> and have a "bucket number" in the description field.*
>
> *Regards*
> *Dean Rowe*
> *This posting is provided "AS IS" with no warranties, and confers no
> rights.*
>
> *"kfsnowman" <kfsnowman@discussions.microsoft.com> wrote in message
> news:F247D875-CDA4-4262-99D4-FC3626071BE9@microsoft.com...*
>> *Hi,*
>> *I have tried the recommended fixes. MM2 and Media player both lock up
>> PC -
>> lockup = black screen, and HD light continual glow, have to manually
>> reboot.*
>>
>> *Either MM2 or Media Player will work fine for a file of about 2 min 30
>> sec
>> in length.*
>> *I have done a complet re-install of XP home. Followed the updates from
>> MS,
>> eventually getting to SP2. Did the codex, DX, vid driver routine. Same
>> results.*
>>
>> *The puzzling thing is this. It used to work fine before or about Dec 15
>> 2004. I had taken (as I have done to prob a 100 files before) a .wav
>> file
>> about 30 mins in length, import into MM2, then save it as a wmv file,
>> when it
>> went to save the file screen goes black, HD light glows, manual shutdown
>> to
>> reboot. I can't help but think this is a MS issue ????*
>>
>> *If I go to event manager, there is nothing there for an error. At least*

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>> *not*
>> *as far as I can tell. PLease Help MS. It used to work great, then between*
>> *files it stops working.*
>>
>> *ok, one more item, relevant ? I dont know. If I used notepad to cut and*
>> *past*
>> *from one doc to another, after x amount of time, pc will lock up as*
>> *stated*
>> *above. Only MM2, Media Player and notepad cause this lock up.*
>>
>> *Hope I gave enough information to go.*
>
>