

# When Movie Maker Crashes

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.moviemaker/2004-07/0646.html>

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Hello there,

A very common problem when using Movie Maker version 2 is that it crashes when adding an effect or a transition and sometimes when adding text.

The one stop solution for that is a program called Rename Codecs and it is available from my web site. To get your copy you have to join the Rename Codec Forum and then request it. A copy will then be sent to you. Make sure you check out the FAQ on what it does and how to run it (That will take about one minute of your time!!) All the info you need is on the web site.

Be warned that unregistering any file and doing it wrong will more than likely stop the program from working all together and may cause your entire XP system to fail. This is true whether you make a mistake using the Registry editor or the registration program itself....one mistake and you are potentially in deep trouble. You should think about this, if you make a mistake because you typed something incorrectly, how will you reverse that situation? Do you have enough knowledge to know why it failed and then enough knowledge to reverse that situation before continuing on to fix the actual problem?

This reassuringly safe to use program requires no knowledge on your part about what it is doing or how it is doing it or what it is doing it too!!! neither do you need to know where any of these files are or whether it is safe to rename them or not.....and best of all, ITS FREE !!!

So far from feedback, it seems there is around an 80% chance this program will solve your problem if it is one of those described above and around half of the remaining 20% found there solution in the following alternative approach....

- 1) Download the full version of DirectX Ver 9.0b, Media Player 9 and Movie Maker 2.
- 2) Reboot you computer and Install DirectX
- 3) Reboot again and install Windows Media Player 9

4) Reboot yet again and install Movie Maker 2

5) Reboot one more time

Yes it sounds very tedious, but if you want to be certain all file locks are removed so that the correct files can be installed this is the way you have to go. It is very important that you only download the full versions of these programs and that you DO NOT attempt an install over the internet. It is also important that you DO NOT do a "lets see if that's fixed it" half way through the procedure...to do so could result in you having to go all the way back to the beginning and starting again!!

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Best Wishes.....John Kelly  
[www.the-kellys.org](http://www.the-kellys.org)  
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