

# Windows Messenger 5.0 hangs while on VPN

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.messenger/2008-01/msg00040.html>

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- *From:* EiEiO <[detrie@xxxxxxxxx](mailto:detrie@xxxxxxxxx)>
  - *Date:* Wed, 30 Jan 2008 20:53:03 -0800 (PST)
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Hello.

I am running Windows Messenger 5.0.0468 on an XP Pro 2002 SP2 machine.

WM is used in a corporate environment.

While I am logged on in my office.. it works like a champ.

When I VPN in (Cisco VPN Client for Windows) via SBC DSL connection,

WM open and just hangs without displaying contacts.

What I've tried so far:

- 1) Followed Jonathan Kay's instructions <http://messenger.jonathankay.com/problem.aspx?ID=16>  
(Port 3389 was already being used)
- 2) Disabled windows firewall
- 3) Disabled DSL firewall
- 4) Disabled both Windows & DSL Firewall
- 5) Looked for Trillian plug-ins (couldn't find one)
- 6) Banged my head on the keyboard multiple times leaving an impression of a backwards V B N M on my forehead
- 7) Took a few shots of tequila

Obviously, none of these helped (except the tequila or the head banging made forget there was a problem for a while).

Can anyone suggest something for me to try or an alternative client?

TIA  
EiEiO

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