

## Re: Removing dead contacts(mailbox unavailable) from Privacy list

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.messenger/2005-04/msg00321.html>

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- *From:* "Jonathan Kay [MVP]" <[msnewsreplies@xxxxxxxxxxxxxxxx](mailto:msnewsreplies@xxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 17 Apr 2005 20:38:03 -0400
- 

Greetings,

Hotmail Inboxes close before the Passport's are deleted, they're not directly the same thing.

Old Passports are only removed when they're inactive. So, I may use a Hotmail Passport but never actually go into Hotmail anymore (so my Inbox has long since been closed) but I'm still using it for MSN Games and therefore the Passport is still active, won't be removed and will still show up in Messenger under the privacy tab.

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<noname@xxxxxxxxxxxxxxxx> wrote in message  
[news:17s561hcprdisme4cr8b89gbq4d3vjnane@xxxxxxxx](mailto:news:17s561hcprdisme4cr8b89gbq4d3vjnane@xxxxxxxx)  
>I have bunch of dead contacts in my Privacy list.  
> I know that the only way to get rid of those is that those people remove  
> me from their address book.  
>  
> Tried to send mail to them.  
> They all have hotmail.com adress which doesn't exist:  
> Remote-MTA: DNS; mx4.hotmail.com  
> Diagnostic-Code: SMTP; 550 Requested action not taken: mailbox unavailable  
>  
> So sending removal request is impossible.  
>  
> <http://www.passport.net/Consumer/PrivacyPolicy.asp?PPlcid=1033> says  
> "If your .NET Passport account was created in an MSN sponsored domain (i.e. @hotmail.com,  
> @WebTV.net, or  
> @msn.com), your account will be made inaccessible if it remains inactive for 120 days, and  
> any account or  
> profile information you have provided will be deleted. If you have a .NET Passport account  
> that was not

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- > created in an MSN sponsored domain, your account will be made inaccessible if it remains
- > inactive for 365
- > days, and any account or profile information you have provided will be deleted."
- >
- > Doesn't the above mean (if it works in real world?) that their addressbooks are also
- > deleted from messenger
- > server and therefore my privacy list should be clean?
- >
- > Or is it more likely that this is some sort of fake or changed email issue?
- >
- > In any case Microsoft should take care that unused accounts and ghost entries get deleted
- > from messenger
- > server in reasonable time.
- > If the account still exist then some sort of Remove Me Please feature would be nice.
- >
- >

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• **References:**

- ◆ **[Removing dead contacts\(mailbox unavailable\) from Privacy list](#)**  
◇ From: noname

- Prev by Date: **[Removing dead contacts\(mailbox unavailable\) from Privacy list](#)**
- Next by Date: **[unable to log on](#)**
- Previous by thread: **[Removing dead contacts\(mailbox unavailable\) from Privacy list](#)**
- Next by thread: **[unable to log on](#)**
- Index(es):
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