

webcam – no picture or sound with messenger

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I am new to all this!...I have succesfully installed a webcam to my laptop and am trying to use it with msn messenger. The instant message works but I cannot see or receive sound or picture. I think it may be due to my firewall but am unsure of how to get around it. Any ideas?
Thanks, Emma.

- *Follow-Ups:*
 - ◆ [webcam – no picture or sound with messenger](#)
 - ◇ *From:* Efrain
 - ◆ [RE: webcam – no picture or sound with messenger](#)
 - ◇ *From:* ELRichardson
- Prev by Date: [Games list won't show](#)
- Next by Date: [Where is the History Stored?](#)
- Previous by thread: [Games list won't show](#)
- Next by thread: [RE: webcam – no picture or sound with messenger](#)
- Index(es):
 - ◆ [Date](#)
 - ◆ [Thread](#)