

RE: XP messenger not receiving messages

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.messenger/2005-04/msg00087.html>

- *From:* "Engan" <Engan@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 4 Apr 2005 01:43:05 -0700
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Regarding to this case i asked Cisco if they had any problems in they product, got this answer:

"Microsoft Instant messenger does not work through the tunnel, when customer establishes tunnel from 5000 clients (he tried both 4.2.18 and 5.0) clients on almost all platforms of Microsoft operating system and it does not work.

In IM you can see other person under available list but if a person who is sitting behind the concentrator i.e. in the private network tries to send some message to the person tunneling in the message does not go through but it works the other way, i.e. person tunnelling in can send messages in the inside of private network."

Microsoft has confirmed that this is a problem with Windows messenger.

Anyone knows if Microsoft has a resolution for this?

//Engan

"Engan" wrote:

> Anyone ho knows if there is a work around for this issue? I have exactly the
> same problem but i need my Cisco vpn client so i can connect to headoffice,
> so i can't uninstall the vpn client.

>

>

> //Engan

>

>

>

> "Ernesto Molina" wrote:

>

>> We had 2 XP Pro machines connecting to a 2000 Server running chat. All of our
>> 2000 boxes could send and receive messages but the XP boxes could only send.

>>

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>> Both XP Pro machines had Cisco's VPN client installed, the service starts
>> automatically.
>>
>> After we disabled the client the XP boxes could then send and receive
>> messages. We suspect that the client uses the exact same port as Windows
>> messenger.
>>
>> I just thought we should post this.
>>

• **References:**

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◇ From: Engan

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