

Re: File transfer stopped working in Windows Messenger 4.7 after SP2 install

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.messenger/2004-10/0505.html>

From: Richard Merrett (*anonymous_at_discussions.microsoft.com*)

Date: 10/13/04

Date: Wed, 13 Oct 2004 16:05:49 -0700

Hi Jonathon,

I have WinXP Pro SP2 installed and have the latest version of Messenger also (5.0.0482) and I am having trouble with file transfer. I am using a NAT router but this is uPNP enabled. The problem is when I try to send a file it just hangs at the connecting stage then says about a "firewall blocking...contact network administrator". I seem to be able to receive files from other people who are using Windows Messenger but not from people using MSN Messenger. Sending files to anybody also fails. I have tried opening ports 6891-6900 on the router and disabling the SP2 firewall and it still doesn't work. As a last resort I put my PC in the DMZ of the router and turned off the SP2 firewall but still no joy? Any help would be greatly appreciated...from what I have read, and I see that Windows Messenger 5 has uPNP file transfer, this should just work...

Thanks, Richard.

>-----Original Message-----

>Greetings,

>

>Actually what's probably happened is the protocol has changed (I admit I haven't even looked into this for the .3000 version).

>

>Windows Messenger 4.7 doesn't actually have support for UPnP file transfer, so it was working

>before, simply because of an Application Layer Gateway (ALG) in the router itself which was

>translating the packets on your behalf so that this feature worked. The problem with ALG's

>is that if the protocol changes, even slightly, usually

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the functionality will break.

>

> *The easiest solution in this scenario is to either upgrade to Windows Messenger 5 where UPnP*

> *file transfer is supported:*

> [http://microsoft.com/downloads/details.aspx?](http://microsoft.com/downloads/details.aspx?FamilyID=77c3799f-6388-4193-8002-be55584c1ac1)

> [FamilyID=77c3799f-6388-4193-8002-be55584c1ac1](http://microsoft.com/downloads/details.aspx?FamilyID=77c3799f-6388-4193-8002-be55584c1ac1)

>

> *or simply use MSN Messenger 6.x instead:*

> <http://messenger.msn.com/Download>

>

> *Jonathan Kay*

> *Microsoft MVP – Windows Messenger/MSN Messenger*

> *Associate Expert*

> <http://www.microsoft.com/windowsxp/expertzone/>

> *Messenger Resources – <http://messenger.jonathankay.com>*

> *All posts unless otherwise specified are (c) 2004*

> *Jonathan Kay.*

> *You *must* contact me for redistribution rights.*

>

> *"Dr. Woof" <denvergarou@hotXXNOSPAMXXmail.com> wrote in message*

> *news:hmi7d.1876603\$ic1.193179@news.easynews.com...*

>> *Hi*

>>

>> *I have a problem with file transfer and the new Windows Messenger (4.7.3000) that comes*

>> *with Service Pack 2.*

>> *Before installing the uber update, everything was working fine for my friend and I (we're*

>> *both behind routers, default settings, nothing fancy) :*

>> *the files would just transfer*

>> *without any need for specific configuration.*

>>

>> *Now, it doesn't work anymore : none of us can send or receive files, we either get the*

>> *"blocked connection, contact your network administrator" message or the plain "transfer*

>> *failed" one.*

>>

>> *I've tried opening the 6891-6900 ports on the router, enabling UPnP also but to no avail :*

>> *i cannot send or receive files.*

>>

>> *I don't understand what's wrong since it WAS working before and i didn't change anything to*

>> *my configuration except installing SP2.*

>>

>> *Any ideas or solutions would be greatly appreciated.*

>>

>> *My configuration:*

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>> *Windows XP SP2*
>> *Windows Messenger 4.7.3000*
>> *ASUS P4P800 Deluxe integrated LAN (3Com Gigabit LOM
3C940)*
>> *Netgear FR114P Firewall + Router.*
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