

## Re: URGENT: WM 4.7 spontaneously goes offline, various errors

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.messenger/2004-09/0142.html>

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I'm experiencing very similar symptoms with Windows Messenger 5.0.0482 after my SP2 install on XP... quite annoying and frustrating... has anyone found a solution to this periodic signing off? I get signed off of the .NET service while still maintaining connectivity to our internal exchange messenger service.

"Dan Wilcken" <anonymous@discussions.microsoft.com> wrote in message news:<8d2d01c48572\$0989ac80\$a601280a@phx.gbl>...

- > All our installations of Windows Messenger 4.7 on a .NET
- > login spontaeously log out after a couple of minutes.
- >
- > Even though I appear to be logged in, if I try to change
- > my status I get "Your status could not be changed. Please
- > try again later" and then when I click "OK" my Messenger
- > window goes to a "Click here to sign in" login screen.
- >
- > If I try to instant message one of the contacts in my
- > Online list, a blue exclamation mark message appears
- > saying "You cannot send a message because you are not
- > signed in" and then, again with the login screen.
- >
- > As long as I am active in a conversation, that
- > conversation stays alive.
- >
- > Other users verify that I suddenly go offline after I've
- > been inactive for about 3 minutes or so, but there is no
- > indication of this on my screen.
- >
- > This appears to have nothing to do with the setting that
- > says "Show me as 'Away' if I'm inactive for [25] minutes"
- > in the preferences dialog.
- >
- > FYI, I connect to .NET Messenger Service directly (no
- > firewall) and am running XP Pro with all updates.
- >

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- > *We are trying evaluate Windows Messenger against our*
- > *current AOL Instant Messenger to handle internal*
- > *corporate communications. Obviously if this spontaenous*
- > *loss of connections is normal, then Windows Messenger*
- > *would be useless to us.*
- >
- > *Any help would be appreciated, ASAP.*
- >
- > *Thanks,*
- > *Dan Wilcken*