

Re: Sign in problems that are baffling me

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.messenger/2004-08/0971.html>

From: Jonathan Kay [MVP] (msnewsreplies_at_jonathankay.com)

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Greetings RJ,

You may need to completely remove your Messenger settings and then try again. To do so, click Start, then Run, then type:
%appdata%\microsoft
and click OK.

Right-click the MSN Messenger folder and choose Delete. After all this, restart Messenger and see if the problem has been corrected.

Jonathan Kay

Microsoft MVP – Windows Messenger/MSN Messenger
Associate Expert

<http://www.microsoft.com/windowsxp/expertzone/>

Messenger Resources – <http://messenger.jonathankay.com>

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"RJ" <anonymous@discussions.microsoft.com> wrote in message
news:1f9f01c48d41\$e4a9a410\$a501280a@phx.gbl...

>I have MSN Messenger 6.2 and have been using it without
> problems for ages. However recently when clicking the sign
> in icon it begins to sign in and the icon of those two
> figures begins twirling and then it just stops and goes
> back to the sign in, there is no error message. I have
> uninstalled and reinstalled with no joy. What is
> interesting is that it does work if I allow my girlfriend
> to sign in using her details. Any suggestions would be
> appreciated.
> RJ