

## Re: plz help with win/msn voice

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.messenger/2004-07/0463.html>

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**From:** mandymandy (*anonymous\_at\_discussions.microsoft.com*)

**Date:** 07/14/04

Date: Wed, 14 Jul 2004 12:01:39 -0700

thank you jonathan for your reply i called up my cable co. and the technician doesn't seem to be aware of the UPnP and after much frustrations on both of us he decided to open every single ports on my line he insisted hackers wld not be able to get in too easily cos i'm using wireless but that aside ... i did tried voice on msn with my fren and it worked !!! helluja .. BUT >>>> after our second convo my fren invited me to do the whiteboard thing on msn messenger and that's when i got back to square one :( ... i get back to the exact same problem as i'd b4 on and now we hafta get back to voicing on yahoo but goshhhh voice over msn was soooooooo clear i wish my fren hadn't clicked on that whiteboard invite .. any idea why i'm not able to voice again even though all my ports are opened ??!! i mean every single port !! and i'm not sure when u say configuration on my router u meant something that's my cable co.'s dormain or is it a config on my pc ? i did looked under >My computer< but i didn't see anything on UPnP so plzzzz jonathan help me out again cos we were able to voice so beautiful till the whiteboard :(

>-----Original Message-----

>Greetings Mandy,

>

>Port 6901 has not been used for Messenger audio functionality since Messenger 3.x, and as

>such, will have absolutely no effect on your problem (so you can remove that).

>

>In order for this to work, your router must support Universal Plug and Play (UPnP). Most

>modern Linksys routers do support UPnP, but you'll either need the latest firmware for the

>router (available at <http://www.linksys.com/download>) or you may just need to switch on UPnP

>in the router configuration. Note that after switching UPnP, you will need to completely

>close (*Right-click on the Messenger icon in the notification area/system tray and choose >Exit) and then restart Messenger.*

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>*Jonathan Kay*  
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>*All posts unless otherwise specified are (c) 2004*  
*Jonathan Kay.*  
>*You \*must\* contact me for redistribution rights.*  
>*\*\*\**  
>*Come to the MSN Messenger/Windows Messenger chat at the Expert Zone on July 13th, 3PM PST!:*  
>*<http://microsoft.com/WindowsXP/expertzone/chats>*

>  
>*"mandymandy" <anonymous@discussions.microsoft.com> wrote in message*  
>*news:2c2fc01c4688d\$9a9f38e0\$a301280a@phx.gbl...*  
>> *i've just bought a new pc ( XP home ) & am using linksys*  
>> *router which connects to the internet through a non-UPNP*  
>> *symmetric NAT administrator and i'm not able to do voice*  
>> *at all on windows messenger as well as msn messenger :(*  
>> *plzzzzzzzzzz will someone help me out here .. when i*  
>> *invite my fren to do voice it says > the conversation*  
>> *with >fren's nic< has ended < within a min. while my fren*  
>> *gets dis on her convo. window when she invites > the*  
>> *network or computer you are trying to reach is*  
>> *experiencing a problem please try again later i'd just*  
>> *called up my cable co. opened up port 6901 on both the*  
>> *TCP and UDP ports and it's still not working at all both*  
>> *on my windows and msn messenger. i've turned off my*  
>> *firewall too task bar > personal firewall > disable ..*  
so  
>> *what else am i not doing right ?? plzzzzzz helpppp*  
>  
>  
>  
>