

Re: microphone not working in Windows Messenger

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.messenger/2004-05/1003.html>

From: pbs (*anonymous_at_discussions.microsoft.com*)

Date: 05/28/04

Date: Thu, 27 May 2004 17:17:59 -0700

Sorry Jonathan, I completely missed your suggestions the first time around. I'll check these settings the next time i get over to my friends house. So far none of the other suggestions have worked. There are 2 other PC's in that same house which are also running XP and connecting through a router to Comcast. Neither of them are having this problem.

Thanks,
pbs

>-----Original Message-----

>Greetings pbs,

>

>Assuming you've gone through the Audio Tuning Wizard within Windows Messenger recently (click

>the Tools menu in the main contact window and then choose Audio Tuning Wizard) and it appears

>to work there, you and your contact might try turning off the QoS Packet Scheduler. To do

>so, click Start, then All Programs, then Accessories, then Communications, and then Network

>Connections. Right click your network/internet connection, then click Properties. Uncheck

>the QoS Packet Scheduler, and try again.

>

>If that doesn't help and if you or your contact are using a router (with UPnP support), you

>may need to remove the current port forwardings. To do so, click Start, All Programs,

>Accessories, Communications, Network Connections. Right-click the "Internet Gateway" (should

>be under the Internet Gateway heading) and choose Properties. Choose the Settings button,

>click each 'msmsgs' or 'msnmsg' entry and then

microsoft.public.windowsxp.messenger: Re: microphone not working in Windows Messenger

choose 'Delete' to each one. Then close

> *Messenger (right-click the Messenger icon, choose Exit), then restart Messenger.*

>

> *Finally, for testing purposes, both you and your contact might try turning off the Windows XP*

> *Internet Connection Firewall (although you shouldn't need to for Messenger voice/video*

> *connectivity). To do so, click Start, then All Programs, then Accessories, then*

> *Communications, and then Network Connections. Right click your network/internet connection,*

> *then click Properties. Click the Advanced Tab, and verify that the Internet Connection*

> *Firewall is unchecked. As well, if your contact is using some type of third-party firewall*

> *(ZoneAlarm, Norton Internet Security, etc.) have them make sure that Messenger is set to*

> *"Permit All", "Allow All" or "Medium" (ZoneAlarm).*

>

> *Jonathan Kay*

> *Microsoft MVP – Windows Messenger/MSN Messenger*

> *Associate Expert*

> *<http://www.microsoft.com/windowsxp/expertzone/>*

> *Messenger Resources – <http://messenger.jonathankay.com>*

>

>

> *"pbs" <anonymous@discussions.microsoft.com> wrote in message*

> *news:1277601c442b9\$a3374d70\$a101280a@phx.gbl...*

>> *My microphone works when tested on my pc (Dell Inspiron*

>> *2400 with integrated SoundMax card). I can hear myself*

>> *through the speakers but it does not work when using*

>> *Windows Messenger, chat partners can't hear me. Dell says*

>> *it is a software problem not hardware. I've reinstalled*

>> *WM but did not make a difference (XP does not offer the*

>> *option to uninstall Windows Messenger). Anyone have any*

>> *suggestions?*

>

>

>

>

Re: microphone not working in Windows Messenger