

Re: .NET Messenger Service ERROR :(

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.messenger/2004-04/0056.html>

From: Jonathan Kay [MVP] (msnewsreplies_at_jonathankay.com)

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Greetings Joe,

Here are some suggestions you might want to check/try:

1. The date on your computer needs to be set properly -- double click the clock verify that the time and date are set.
2. If your password information is not saved, verify that you are typing it in with the correct case (uppercase or lowercase).
3. Change your password @ <http://memberservicesnet.passport.com/memberservice.srf>, then try signing in again.
4. If you use a firewall (like ZoneAlarm, Norton Internet Security etc.), it's possible that Messenger doesn't have the correct rights to access the Internet, especially since you upgraded. You may need to re/add Messenger to the allowed list of programs in your firewall if this is the case.
5. If you disabled your firewall in the past, it still may be blocking Messenger -- try restarting it and see if that helps the situation. You also might try uninstalling an installed firewall, to verify that it isn't causing a problem (even if it is disabled).
6. Clear your IE cache and cookies -- open Internet Explorer, click the Tools menu, then Internet Options, then click the Delete Files button, and when that's complete click the Delete Cookies button.
7. Check your IE Security settings -- open Internet Explorer, click the Tools menu, then Internet Options, then Advanced tab, scroll to the Security section, and verify that "Check for server certificate revocation" is unchecked. Also verify that 'Use SSL 2.0' and Use SSL 3.0' is checked, then click OK.
8. Click Start, then Run, and enter the following:
regsvr32 softpub.dll
then click OK
Then try again.

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"Joe" <anonymous@discussions.microsoft.com> wrote in message
news:16fb801c417ba\$c51155a0\$a101280a@phx.gbl...
>I started up msn after a normal reboot and it wont load up

microsoft.public.windowsxp.messenger: Re: .NET Messenger Service ERROR :(

- > anymore. i keep getting the message; We are unable to sign
- > you in to .NET Messenger Service, possibly because of a
- > problem with the service or with your internet connection.
- > please make sure you are connect to the internet. 0x81000301
- >
- > I have no idea what to do. I dont have any program
- > blocking msn, it was working fine in the begining of the
- > day now its dead. I also tried uninstalling reinstalling
- > as admin nothing seems to work. Plese help. Post or drop
- > me a line at joeklees@charter.net Thanks a lot!!!