

Re: Windows Messenger 5.0 repair fails

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.messenger/2004-03/1571.html>

From: SimonK (*anonymous_at_discussions.microsoft.com*)

Date: 03/30/04

Date: Tue, 30 Mar 2004 11:45:32 -0800

I tried reinstalling office xp pro and, unfortunately, carl's solution didn't work for me.

Simon

>-----Original Message-----

>I have the same problem as Carl. I get exactly the same

>error message. I followed your instructions below and

>get

>the following (alternating) errors

>

>>Product: Windows Messenger 5.0 -- The installer has
>>encountered an unexpected error installing this package.

>>This may indicate a problem with this package. The error

>>code is 2761. The arguments are: , ,

>>

>>Product: Windows Messenger 5.0 -- Error 1935. An error

>>occured during the installation of assembly component

>>{874793FC-5F43-496A-8FE7-18C4DB9B143D}. HRESULT: -

>>2147024864. assembly interface: IAssemblyCacheItem,

>>function: Commit, assembly name:

>>Microsoft.Windows.Networking.RtcDll,type="win32",version=

>>"

>>5.2.2.1",publicKeyToken="6595b64144ccf1df",processorArchi

>>t

>>ecture="x86"

>>

>>Please help me too!!

>>

>>Simon

>>

>>>-----Original Message-----

>>>Greetings Carl,

>>>

>>>Click Start, then Run, type "eventvwr.msc" and click

>>>OK,

>>>click Application on the left-side,

>>then look for Error's from the "MsiInstaller" source.
>The most recent one should be it,
>>assuming you haven't had any other problems with a
>Windows Installer. Double-click the Error,
>>and look in the Description field for a more accurate
>description of the problem. If you post
>>this description (there may be multiple errors in the
>Event Viewer, so post all of them), we
>>may be able to help much more easier.
>>

>>Jonathan Kay
>>Microsoft MVP – Windows Messenger/MSN Messenger
>>Associate Expert
>><http://www.microsoft.com/windowsxp/expertzone/>
>>Messenger Resources – <http://messenger.jonathankay.com>
>>
>>
>>"Carl" <anonymous@discussions.microsoft.com> wrote in
>message
>>news:C63B721D-B389-49F3-80C8-
>DBD31CDDE0A7@microsoft.com...
>>>I installed Windows Messenger to try to fix a problem
I
>was having with v4.7. Now when I
>>>try to view a fax in a Sharepoint Fax directory or try
>to copy and paste into MS Word 2003,
>>>the intaller for Windows Messenger v5.0 loads, fails
to
>install and reverts. The current
>>>veriosn of messenger is 5.0 and when I close it and
>choose repair from the install.exe a get
>>>an error "An error ocured during the installation of
>assembly component
>>>{874793fc-5f43-496a-8fe7-18c4db9b143d} HRESULT: -
>2147024864"
>>>
>>> Please help,
>>>
>>> Carl
>>
>>
>>.
>>
>.
>