

Re: Blue screen error

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2009-03/msg00963.htm

- *From:* "Gerry" <gerry@xxxxxxxxxx>
 - *Date:* Sat, 14 Mar 2009 11:48:04 -0000
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jai01

Can you please clarify the timing of the errors. Are they always occurring after the boot process has completed?

You have provided four Stop Error codes but have not included the basic details. Typically when one occurs the report should appear as below:

IRQL_NOT_LESS_OR_EQUAL

STOP: 0x0000000A (0xc0000005, 0x85EE90BD, 0xECF62B4C, 0x00000000)

What appears on this line (if present) can be important because it can point to the cause of the error

Disable automatic restart on system failure. This should help by allowing time to write down the STOP code properly. Right click on the My Computer icon on the Desktop and select Properties, Advanced, Start-Up and Recovery, System Failure and uncheck box before Automatically Restart.

Do not re-enable automatic restart on system failure. Check for variants of the Stop Error message.

Do not post details of any reports dating from before the last reinstall of windows.

What is the printer make and model?

Background information on Stop Error message

<http://msdn2.microsoft.com/en-us/library/ms793589.aspx>

0x0000000A: IRQL_NOT_LESS_OR_EQUAL

Typically due to a bad driver, or faulty or incompatible hardware or software. Use the General Troubleshooting of STOP Messages checklist above. Technically, this error condition means that a kernel-mode process or driver tried to access a memory location to which it did not have permission, or at a kernel Interrupt ReQuest Level (IRQL) that was too high. (A kernel-mode process can access only other processes that have an IRQL lower than, or equal to, its own.)

Source: <http://aumha.org/a/stop.htm>

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You receive a "Stop 0x000000A" error message in Windows XP
<http://support.microsoft.com/kb/314063/>

There are a lot of practical suggestions in the Knowledge Base Article
314063

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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"jai01" <jai01.3p16zd@xxxxxxxxxxxxxx> wrote in message
<news:jai01.3p16zd@xxxxxxxxxxxxxx>

I have a compaq v6133cl laptop.. i am facing a serious issue with this
frequent "blue screen error" esp in the midst of my work.. also the
error reason is different each and every time.I had reinstalled my OS on
the laptop. i checked out my device manager and found few "unknown
devices" and also installed all the necessary drivers.

then i uninstalled avg after one of the blue screen errors suspected
the antivirus s/w. the latest happend jus 10 mins back.. when i switched
on my printer.

from the event viewer i have the list of errors

- 1.0x1000008e on 12/3/09
- 2.0x0000004e on 13/03 @ 13:06 hrs
- 3.0x00000024 on 13/03 @14:14 hrs
- 4.0x1000000a on 14/03

unfortunately i just have the dump file of the latest error
only..(0x1000000a)

also i filterd to event id"1003" in the eventvwr and found xp support

Details

Product: Windows Operating System

ID: 1003

Source: System Error

Version: 5.2

Symbolic Name: ER_KRNLCRASH_LOG

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Message: Error code %1, parameter1 %2, parameter2 %3, parameter3 %4, parameter4 %5.

i m unable to pin point the actual reason for the error.. the other day, the error occurred while accessing the cd..Pls help me in diagnosing the problem.

my sys config is as follows:

OS Name Microsoft Windows XP Professional
Version 5.1.2600 Service Pack 2 Build 2600
OS Manufacturer Microsoft Corporation
System Name HOME-171C0B83E4
System Manufacturer Hewlett-Packard
System Model MCP51M
System Type X86-based PC
Processor x86 Family 15 Model 72 Stepping 2 AuthenticAMD ~1607 Mhz
Processor x86 Family 15 Model 72 Stepping 2 AuthenticAMD ~1607 Mhz
BIOS Version/Date Hewlett-Packard F.27, 1/18/2007
SMBIOS Version 2.4
Windows Directory C:\WINDOWS
System Directory C:\WINDOWS\system32
Boot Device \Device\HarddiskVolume1
Locale United States
Hardware Abstraction Layer Version = "5.1.2600.2180 (xpsp_sp2_rtm.040803-2158)"
User Name HOME-171C0B83E4\home pc
Time Zone India Standard Time
Total Physical Memory 2,048.00 MB
Available Physical Memory 1.53 GB
Total Virtual Memory 2.00 GB
Available Virtual Memory 1.96 GB
Page File Space 3.78 GB
Page File C:\pagefile.sys

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jai01

jai01's Profile: <http://forums.techarena.in/members/jai01.htm>

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