

Re: more blue screen misery

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2009-01/msg00795.htm

- *From:* Confused <Confused@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 7 Jan 2009 20:04:24 -0800
-

Hi Gerry.

Sorry it took me so long to get back...

I haven't tried VGA mode... dont know why i havent but i will next.

My motherboard ia a FIC AM37 (salsa) — thats about all I know of the motherboard.

I'll look closer as soon as I open the case. I've got some "air" now, so that will be

my second task after I read up & try the VGA mode.

My bios is Phoenix Award KM266 – 42302e31

My chipset is x86 Family 6 Model 8 Stepping 1 Authenic AMD

Bios doesnt seem to indicate any problems. It queries the hard drives perfectly.

It lists a varying but consistent fan speeds for both the CPU & System. Its measuring CPU temperature at 55–57 degrees — even lower at first turn on.

Setting the bios to extended startup checks the memory (2 runs for each bank) & its been reading the correct 1G for each of the 4 total runs.

When I open the case, I'm going to look for the capacitor bulge & leak that one

person hinted to.... Have you every experienced that type of situation? I was curious if a capacitor bulge is always "the kiss of death" or if its possibly a common benign occurance?? What is your view?

Thanks again for you sticking with me on this problem.

I'll shout back shortly.

I have NEVER heard any kind of beep come from out of my machine. I dont really think that it has that feature.

"Gerry" wrote:

Confused

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Try Enable VGA Mode

<http://support.microsoft.com:80/kb/315222/en-us>

Have you looked in the BIOS? Are there any indication of problems?

What exactly is the BIOS?

What Beeps occur when you try to boot? I have looked for the Beep Codes for a Presario but had no joy so far. More information regarding the BIOS may help.

Check that you have removed devices like a flash drive from the USB ports.

I have wondered about testing the motherboard. Do you have a motherboard manufacturer and model number, perhaps on the board itself.

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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Confused wrote:

Thanks for responding to my problem Gerry. I've tried responding to your help once, but my finger & this laptop I'm using now are touchy so if you've gotten a partial reply — please forgive me.

My fans are running. The computer does have a little dust but nothing outlandish. I'll get some aire today though & try that.

I've already disconnected all hardware peripherals as well as a "data" slave drive.

I don't really have any data to recover — because I've kept data strictly to my slave drive & programs/system needs to my master (C) drive, so thats a plus — I just really can't afford a new tower at the moment....(sob, sob)

I did try Last Known Good Config. It stops at the Windows XP screen. It had occurred to me that the system might have been running scandisk because of the way I shut it down, but the message never came up & I let it set a good couple of hours to be sure that it

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wasn't progressing.

Safemode stops after this driver is shown on the screen -- AGP440.sys
-- I had thought that the problem might lie with the driver/process
directly after that driver is listed but I don't know what that would
be or where to get

that info. It stops in the same place regardless or whether I choose
the safemode or safemode with command prompt options.

Thanks for the link to the Hp recovery info ...unfortunately I had
already found the website during my "sleepless"

travels. I ran through the steps given. That's where I came up with
this stop error that I gave in my original post --

System Recovery CD option R gives the
stop 0x0000000a (0x106cfeee8,
0x000000ff, 0x00000001, 0x8040404f85)
IRQ_NOT_EQUAL_OR_LESS again
with the same otherwise messages that that
irq error seems to
always give...

The antivirus program I'm running is Norton Internet Security 2009.
As for spyware, I run the one that's within

norton & occasionally run Adware-SE as well.
I haven't ran the adware in a couple of weeks though.

When it comes to all the various links about the stop error -- I've
travelled to all of those you listed except

ahuma.org -- i'll go there next. My REAL dilemma involves checking &
changing ANYTHING when I can't access the information to check or
change anything. (whatever happened to the win98 msdos startup
option)

I do have an XP startup disk -- but looking at it -- is a mystery to
me... it only has EGA2.cpi, EGA3.cpi, EGA.cpi,

keyb.com, keyboard.sys, keybrd2.sys, keybrd3.sys,
keybrd4.sys, mode.com, command.com, display.sys, autoexec.bat (which
is blank), config.sys (which is blank). I've had the disk since 2005
when I got my pc. I don't recall how I made it -- I'm assuming that I
made it in the same manner as a win98 would have been made. Like I
said it's a mystery to me & it doesn't seem to work. Could that be
where the stop of safemode is coming into play?

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I havent gone to the troubleshooting site for 0x07e at microsoft yet.
I'll do that next.
I cant help but feel that if I could just get into safemode -- I
could begin the process
of getting my pc back to me.

Thanks for all of your help -- please dont give up on helping me more
if you can
think of anything !!

"Gerry" wrote:

Make sure all your fans are working and the computer is free
of dust.

Use an Air Duster to remove dust.

Disconnect all hardware peripherals except keyboard, mouse
and
monitor.

Have you tried Last Known Good Configuration?
A description of the Safe Mode Boot options in Windows XP
<http://support.microsoft.com/kb/315222/en-us>

Do you have data files you need to recover? You need to do
this
first.

System Recovery Options
<http://snipurl.com/911mp> [h10025_www1_hp_com]

The way the problem makes me wonder whether malware is
involved. What
are your anti-virus and anti-spyware arrangements?

Background information on Stop Error message
<http://msdn2.microsoft.com/en-us/library/ms793589.aspx>

0x0000000A: IRQL_NOT_LESS_OR_EQUAL
Typically due to a bad driver, or faulty or incompatible
hardware or
software. Use the General Troubleshooting of STOP
Messages checklist
above. Technically, this error condition means that a
kernel-mode
process or driver tried to access a memory location to which
it did
not have permission, or at a kernel Interrupt ReQuest Level
(IRQL)
that was too high. (A kernel-mode process can access only

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other
processes that have an IRQL lower than, or equal to, its
own.)

Source: <http://aumha.org/a/stop.htm>

You receive a "Stop 0x000000A" error message in
Windows XP

<http://support.microsoft.com/kb/314063/>

Background information on Stop Error message:

<http://msdn2.microsoft.com/en-us/library/ms795746.aspx>

0x0000007E:

SYSTEM_THREAD_EXCEPTION_NOT_HANDLED

A system thread generated an exception which the error
handler did

not catch. There are numerous individual causes for this
problem,

including hardware incompatibility, a faulty device driver or
system

service, or some software issues. Check Event Viewer
(EventVwr.msc)

for additional information.

Source: <http://aumha.org/a/stop.htm>

How to Troubleshoot a Stop 0x0000007E Error in Windows
XP

<http://support.microsoft.com/kb/330182/en-us>

Hope this helps.

Gerry

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FCA

Stourport, England

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Confused wrote:

I have a compaq presario computer thats
been old faithfuluntil

2 days ago that is. The model number is

s4120wm, amd athlon xp

2600+ 2133 MHz/266MHz 256k cache ram

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& 1g (otherwise) of memory. I have a 60g hard drive thats over 50% free space. My CPU fan has been running at 2000 RPM, the System fan's been running at 1100 RPM (give & take for both) My CPU temp has been a steady 55 – 57 degrees. I don't know but sounds cool to me. My problem began when I was on the internet... I was reading news articles from the NYTimes & like always I managed to clicked & opened ALOT of subsequent links to other articles during the course of my "read" -- probably 10–15 or so tabs & other explorer windows. After one of my 'open to new tab" moves, explorer froze. I was expecting the usual 'explorer has encountered a problem & must shut down' notices to come up -- but it never did. Not only did it not come up, but my computer froze. No start button, no ctrl alt delete, to switching between windows, no nothing. I guessed that i had balled up the cpu with requests so i let the computer sit there for 3 hours before i decided that it was hopeless & turned off the machine for a reboot. Then the problem grew & continues. I can't boot up from any mode. Initially, a normal windows start had a stop 0x0000000a (0x00000002, 0x00000007, 0x00000001, 0x805573eo) blue screen error, IRQ_NOT_LESS_OR_EQUAL with all of the other notices I've read in the threads saying to restart if this was the first time you have seen this error –restart your computer. If it reoccurs, disable bios memory caching & shadowing &/or check recently added hardware & software..blah, blah. I have not added any hardware or software to my system in months. Starting windows normally now stops at the windows xp screen (before

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login). Starting windows in safemode or safemode with command prompt stops after listing the agp440.sys driver. Last known configuration stops at the windows xp screen (before login) recover console gave me a stop 0x0000007e (0xc0000005, 0x516e735f, 0xf7b1e0d4, 0xf7b1ddd4) with the same otherwise messages that the IRQ_NOT_EQUAL_OR_LESS did. System Recovery CD option R gives the stop 0x0000000a (0x106cfcee8, 0x000000ff, 0x00000001, 0x8040404f85) IRQ_NOT_EQUAL_OR_LESS again with the same otherwise messages that that irq error seems to always give... HELP. PLEASE. Anybody? There has to be a way to bring this back! I ran Maxtor Power Max... my hard drive passed a full 2 hour extended test. I ran a memory check through the bios extended boot... so i don't think memory is a problem either... any thoughts from anyone?