

Re: Need to reinstall windows XP, but don't have disc

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-10/msg02569.htm

- *From:* "Gerry" <gerry@xxxxxxxxxx>
 - *Date:* Tue, 28 Oct 2008 19:12:36 -0000
-

Susan

Faulting application tfsctrl.exe – tfsctrl.exe is an essential process for HP's packet writing software which burns data to CD's using Microsoft Windows explorer. Source: <http://www.liutilities.com/products/wintaskspro/processlibrary/tfsctrl/> –do not download any software from uniblue.

The normal way to try to remedy the problem would be to uninstall and reinstall through Add / Remove Programs HP's packet writing software.

Event Source: .NET Runtime –This error could well be caused by the failed instalation of Microsoft .NET Framework 1.1 Service Pack 1.

Installation Failure: Windows failed to install the following update with error 0x80070643: Microsoft .NET Framework 1.1 Service Pack 1.

When you have problems with downloads from Microsoft you need to get the Error code.

Select, Start, Help and Support, Keep your Windows up– to–date with Windows Update, Review your Update History and click on the Failed Icon (if any) in the Status Column.

The device, \Device\Ide\IdePort1, did not respond within the timeout period.

This probably refers to a DVD or CD drive, although a hard drive is not impossible. What drives do you have? It could be resolved by reinstalling HP's packet writing software. There are some other possibilities in the link, which follows: <http://www.eventid.net/display.asp?eventid=9&eventno=2060&source=atapi&phase=1>

This problem could give you grief if you try to reinstall Windows XP if it is a hardware problem as instanced by Wgalway in the link.

Your computer was not able to renew its address from the network (from

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the DHCP Server) for the Network Card with network address 000CF18D1A56.

This is the type of error that can resolve itself by restarting your computer. You might be best served by resolving the other problems first if this error keeps repeating.

Your computer has lost the lease to its IP address 71.224.8.206 on the Network Card with network address 000CF18D1A56

This is the type of error that can resolve itself by restarting your computer. You might be best served by resolving the other problems first if this error keeps repeating.

The PfModNT service failed to start due to the following error: The system cannot find the file specified.

This error relates to a Creative Labs sound card. Does it work? Have you made changes. Are there any yellow question marks in Device Manager? Right click on the My Computer icon on your Desktop and select Properties, Hardware, Device Manager. If yes what is the Device Error code?

It is not worth spending on Event ID:29. It has no real impact on anything.

In your Disk Defragmenter Report this line has me puzzled? "Volume local disc (C:) (F:)" It should either refer to Volume C or Volume F. Not both! Normally the system volume is C. It is unusual to get anything other than C. However, the details from System Information also refer to F!

Please check how you drive(s) are partitioned in Disk Management. Start, Control Panel, Administrative Tools, Computer Management, Disk Management.

You say you have 2 gb of RAM. The System Information report, however, says only 1 gb of RAM. Either you are mistaken or your system is not recognising some of your memory. The system could be pushing RAM to it's limits and resorting to the pagefile. This could be slowing things.

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Hope this helps.

Gerry
~~~~~  
FCA

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Stourport, England  
Enquire, plan and execute

~~~~~

Susan wrote:

Thanks for your input everyone. You are so much help. I think I know when the problem started. I installed reg cure about a year ago because my computer was getting very slow. It really sped things up, but that seems to be when the trouble started. I could no longer access my remote access site for my job. That was the first indication. I was also no longer able to download the software needed to access this site. I really didn't see any other problems other than that.

Then, about 4 months ago, I sent an ecard. When I did that, I guess part of the agreement (which of course I didn't bother reading) was downloading and installing incredimail software. My computer was almost impossible to use after that. I uninstalled the software, but it's still there. It keeps asking me to reinstall.

I think that's probably the biggest part of my problem, but of course, I'm no expert so I can't be sure.

Gerry, in response to your request, I think this is the info you wanted. I posted my application and system errors, my defrag report.

These are errors from my applications log:

1.
Event Type: Error
Event Source: Application Error
Event Category: None
Event ID: 1000
Date: 10/20/2008
Time: 11:42:48 PM
User: N/A
Computer: DELL
Description:
Faulting application tfswctrl.exe, version 1.4.5.1, faulting module user32.dll, version 5.1.2600.3099, fault address 0x00008ade.

snipped

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2. – this is the error I get when I tried to install my MP3 software and any other software.

Event Type: Error

Event Source: .NET Runtime

Event Category: None

Event ID: 0

Date: 10/26/2008

Time: 12:09:01 AM

User: N/A

Computer: DELL

Description:

The description for Event ID (0) in Source (.NET Runtime) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer. You may be able to use the /AUXSOURCE= flag to retrieve this description; see Help and Support for details. The following information is part of the event: .NET Runtime version 1.1.4322.573–SL174.tmp – Common Language Runtime Debugging Services: Application has generated an exception that could not be handled.

Process id=0x264 (612), Thread id=0x1f0 (496).

Click OK to terminate the application.

Click CANCEL to debug the application..

These are my system errors:

1.

Event Type: Error

Event Source: Windows Update Agent

Event Category: Installation

Event ID: 20

Date: 10/26/2008

Time: 12:09:30 AM

User: N/A

Computer: DELL

Description:

Installation Failure: Windows failed to install the following update with error 0x80070643: Microsoft .NET Framework 1.1 Service Pack 1.

Snipped

2.

Event Type: Error

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Event Source: atapi
Event Category: None
Event ID: 9
Date: 10/26/2008
Time: 12:59:27 AM
User: N/A
Computer: DELL
Description:
The device, \Device\Ide\IdePort1, did not respond within the timeout period.

Snipped

3. This was a warning, with an error to follow.
Event Type: Warning
Event Source: Dhcp
Event Category: None
Event ID: 1003
Date: 10/26/2008
Time: 12:04:33 AM
User: N/A
Computer: DELL
Description:
Your computer was not able to renew its address from the network (from the DHCP Server) for the Network Card with network address 000CF18D1A56. The following error occurred:
The semaphore timeout period has expired. . Your computer will continue to try and obtain an address on its own from the network address (DHCP) server.

Snipped

4. This was the error that came after the warning
Event Type: Error
Event Source: Dhcp
Event Category: None
Event ID: 1000
Date: 10/26/2008
Time: 12:04:33 AM
User: N/A
Computer: DELL
Description:
Your computer has lost the lease to its IP address 71.224.8.206 on the

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Network Card with network address 000CF18D1A56.

Snipped

5.

Event Type: Error

Event Source: Service Control Manager

Event Category: None

Event ID: 7000

Date: 10/20/2008

Time: 10:24:39 AM

User: N/A

Computer: DELL

Description:

The PfModNT service failed to start due to the following error:

The system cannot find the file specified.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

5.

Event Type: Error

Event Source: W32Time

Event Category: None

Event ID: 29

Date: 10/20/2008

Time: 9:52:42 AM

User: N/A

Computer: DELL

Description:

The time provider NtpClient is configured to acquire time from one or more time sources, however none of the sources are currently accessible. No attempt to contact a source will be made for 14 minutes. NtpClient has no source of accurate time.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

The following is my Defrag Report:

Volume local disc (C:) (F:)

Volume size = 74.50 GB

Cluster size = 4 KB

Used space = 17.29 GB

Free space = 57.21 GB

Percent free space = 76 %

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Volume fragmentation

Total fragmentation = 6 %
File fragmentation = 13 %
Free space fragmentation = 0 %

File fragmentation

Total files = 90,342
Average file size = 281 KB
Total fragmented files = 6,659
Total excess fragments = 24,571
Average fragments per file = 1.27

Pagefile fragmentation

Pagefile size = 1.50 GB
Total fragments = 1

Folder fragmentation

Total folders = 7,821
Fragmented folders = 48
Excess folder fragments = 661

Master File Table (MFT) fragmentation

Total MFT size = 126 MB
MFT record count = 98,495
Percent MFT in use = 76 %
Total MFT fragments = 3

Fragments File Size Most fragmented files

1,103 5 MB \WINDOWS\msxml4-KB936181-enu.LOG
717 47 MB \Program Files\Common Files\Symantec
Shared\SymcData\ncol.0defs\latest-hub-webauth.sql.bin
627 47 MB \Program Files\Common Files\Symantec
Shared\SymcData\ncol.0defs\concat-webauth.sql.bin
294 27 MB \Program Files\Common Files\Symantec
Shared\VirusDefs\BinHub\viruscan7.dat
259 17 MB \System Volume
Information_restore{7B67F6C6-AC8A-4555-B76E-323029F21CBD}\RP1269\A0205933.exe
241 15 MB \System Volume
Information_restore{7B67F6C6-AC8A-4555-B76E-323029F21CBD}\RP1280\A0206534.exe
185 12 MB \System Volume
Information_restore{7B67F6C6-AC8A-4555-B76E-323029F21CBD}\RP1280\A0206508.rbf
163 10 MB \System Volume
Information_restore{7B67F6C6-AC8A-4555-B76E-323029F21CBD}\RP1269\A0205950.rbf
158 10 MB \System Volume
Information_restore{7B67F6C6-AC8A-4555-B76E-323029F21CBD}\RP1269\A0205811.rbf
148 9 MB \System Volume
Information_restore{7B67F6C6-AC8A-4555-B76E-323029F21CBD}\RP1280\A0206477.rbf
136 8 MB
\WINDOWS\PCHealth\HelpCtr\DataColl\CollectedData_27944.xml
136 8 MB

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\WINDOWS\PCHealth\HelpCtr\DataColl\CollectedData_28244.xml
135 8 MB
\WINDOWS\PCHealth\HelpCtr\DataColl\CollectedData_27524.xml
135 8 MB
\WINDOWS\PCHealth\HelpCtr\DataColl\CollectedData_28094.xml
133 8 MB
\WINDOWS\PCHealth\HelpCtr\DataColl\CollectedData_28394.xml
128 8 MB
\WINDOWS\PCHealth\HelpCtr\DataColl\CollectedData_28393.xml
106 448 KB \Documents and Settings\Susan
Bea\Local Settings\Temporary Internet Files\Content.IE5\SBZSWHQX
103 428 KB \Documents and Settings\Susan
Bea\Local Settings\Temporary Internet Files\Content.IE5\SBB7SN9O
99 400 KB \Documents and Settings\Susan
Bea\Local Settings\Temporary Internet Files\Content.IE5\7CY87PFB
97 492 KB
\WINDOWS\SoftwareDistribution\Download\dd9ab5193501484cf5e6884fa1d22f9e
95 6 MB \System Volume
Information_restore{7B67F6C6-AC8A-4555-B76E-323029F21CBD}\RP1269\A0205834.rbf
92 8 MB \Program Files\Common Files\Symantec
Shared\VirusDefs\BinHub\virscan5.dat
90 6 MB \System Volume
Information_restore{7B67F6C6-AC8A-4555-B76E-323029F21CBD}\RP1269\A0205982.dll
90 404 KB \Documents and Settings\Susan
Bea\Local Settings\Temporary Internet Files\Content.IE5\MHKH4BE9
89 5 MB \Program Files\Common Files\Symantec
Shared\VirusDefs\BinHub\esrdef.bin
74 4 MB \Program Files\Common Files\Symantec
Shared\SymcData\ncol.0defs\20081027.002\Identifiers.xml.bin
72 4 MB \Program Files\Common Files\Symantec
Shared\SymcData\ncol.0defs\20081026.001\Identifiers.xml.bin
72 6 MB
\WINDOWS\ie7updates\KB956390-IE7\ieframe.dll 68 4 MB
\Program Files\Common Files\Symantec
Shared\SymcData\ncol.0defs\20081027.002\full-webauth.sql.bin 68
4 MB \Program Files\Common Files\Symantec
Shared\SymcData\ncol.0defs\20081026.001\full-webauth.sql.bin

This is my performance info:

Total: 506832
Limit: 2520784
Peak: 813700

This is a copy and paste from my system information which also
indicates I have 2gb of ram:

OS Name Microsoft Windows XP Home Edition
Version 5.1.2600 Service Pack 2 Build 2600
OS Manufacturer Microsoft Corporation

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System Name DELL
System Manufacturer Dell Computer Corporation
System Model Dimension 4600i
System Type X86-based PC
Processor x86 Family 15 Model 2 Stepping 9 GenuineIntel ~2593 Mhz
Processor x86 Family 15 Model 2 Stepping 9 GenuineIntel ~2593 Mhz
BIOS Version/Date Dell Computer Corporation A07, 11/6/2003
SMBIOS Version 2.3
Windows Directory F:\WINDOWS
System Directory F:\WINDOWS\system32
Boot Device \Device\HarddiskVolume1
Locale United States
Hardware Abstraction Layer Version = "5.1.2600.2180
(xpsp_sp2_rtm.040803-2158)"
User Name DELL\Susan Bea
Time Zone Eastern Daylight Time
Total Physical Memory 1,024.00 MB
Available Physical Memory 469.65 MB
Total Virtual Memory 2.00 GB
Available Virtual Memory 1.96 GB
Page File Space 2.40 GB
Page File F:\pagefile.sys

I'm also going to call dell to get a disc.

"Susan" wrote:

Hi,

I need to reinstall windows because my computer is just really slow and I can't install new programs. I can't use many of my already installed programs anymore either. I've tried a system restore, but I can't go back far enough in time to before this all started.

I no longer have my windows XP installation disc that came with my Dell Computer. Does anyone know of any other way to handle this? I don't know if I can download and install windows to a CD and reinstall to my computer?? I'm afraid to try because I don't want to mess anything up. I'm not exactly a whiz at this type of thing. I get around very well, when I run into problems, I'm stuck!!

If anyone has any suggestions, I'd really appreciate your help!
Thanks!!!

Susan

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