

## Re: slow & virtual memory low – Cause inCDsrv.exe ?

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2008-10/msg02491.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-10/msg02491.htm)

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- *From:* buddyorliz <[buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:buddyorliz@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 27 Oct 2008 09:27:01 -0700
- 

Gerry,

I am going to try and answer all your questions here. I may have to close and reply again.

My computer – Dell OPTIPLEX 8300 Intel(R) Pentium(R) 4 CPU 3.00GHz 2.99 GHz, 1.00 GB of RAM. Windows XP home edition, version 2002, service pack 3.

(Part of the reason for my concerns is I had plenty of room and a Fast computer and something has happened to slow it down (in the past 5 months). I have had the Cable guy out here twice but he says nothing is wrong, but something is causing this slowness. I mess with my home pictures and video's a lot and have just discovered info on things liek this InCD thing and am getting really confused. I have been reading about it and am kind of understanding –

it seams I should be able to turn it off – if I need to because of speed or other issues – when I am not using it. Also so I can use windows cd burner stuff, as right now all I can do is burn my little video's together onto a DVD – that is another issue I guess all together)

\*By the Way – I did click on the "end process for the InCDsrv.exe" and it slowed everything to un-useable, I had to discounted the power to get back to doing anything – the good news was –It did come back automatically when I got back on.

The InCD was reset – not showing the millions now.

I had just done that about 5 minutes before I got this note from you and am replying instantly. The dates are with the info. Today is 10-27 and I rebooted like I said right Before I did this reply.

OK now for replying  
– Commit Charge (K)  
Total 583652  
Limit 2519684  
Peak 594804

Application logs:

Event Type: Warning

Re: slow & virtual memory low – Cause inCDsrv.exe ?

Event Source: MSSQL\$MICROSOFTBCM

Event Category: (8)

Event ID: 19011

Date: 10/27/2008

Time: 8:31:11 AM

User: N/A

Computer: LIZ

Description:

The description for Event ID ( 19011 ) in Source ( MSSQL\$MICROSOFTBCM ) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer. You may be able to use the /AUXSOURCE= flag to retrieve this description; see Help and Support for details. The following information is part of the event: (SpnRegister) : Error 1355.

Event Type: Warning

Event Source: Userenv

Event Category: None

Event ID: 1517

Date: 10/27/2008

Time: 8:19:17 AM

User: NT AUTHORITY\SYSTEM

Computer: LIZ

Description:

Windows saved user LIZ\Liz Krossman registry while an application or service was still using the registry during log off. The memory used by the user's registry has not been freed. The registry will be unloaded when it is no longer in use.

This is often caused by services running as a user account, try configuring the services to run in either the LocalService or NetworkService account.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

Event Type: Warning

Event Source: Userenv

Event Category: None

Event ID: 1524

Date: 10/27/2008

Time: 8:18:56 AM

User: LIZ\Liz Krossman

Computer: LIZ

Description:

Windows cannot unload your classes registry file – it is still in use by other applications or services. The file will be unloaded when it is no longer in use.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

Re: slow & virtual memory low – Cause inCDsrv.exe ?

Event Type: Warning  
Event Source: Userenv  
Event Category: None  
Event ID: 1524  
Date: 10/27/2008  
Time: 8:18:56 AM  
User: LIZ\Liz Krossman  
Computer: LIZ  
Description:  
Windows cannot unload your classes registry file – it is still in use by other applications or services. The file will be unloaded when it is no longer in use.  
For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

Event Type: Warning  
Event Source: MSSQL\$MICROSOFTBCM  
Event Category: (8)  
Event ID: 19011  
Date: 10/26/2008  
Time: 6:00:13 PM  
User: N/A  
Computer: LIZ  
Description:  
The description for Event ID ( 19011 ) in Source ( MSSQL\$MICROSOFTBCM ) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer. You may be able to use the /AUXSOURCE= flag to retrieve this description; see Help and Support for details. The following information is part of the event:  
(SpnRegister) : Error 1355.

Event Type: Warning  
Event Source: MSSQL\$MICROSOFTBCM  
Event Category: (8)  
Event ID: 19011  
Date: 10/25/2008  
Time: 10:38:56 PM  
User: N/A  
Computer: LIZ  
Description:  
The description for Event ID ( 19011 ) in Source ( MSSQL\$MICROSOFTBCM ) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer. You may be able to use the /AUXSOURCE= flag to retrieve this description; see Help and Support for details. The following information is part of the event:  
(SpnRegister) : Error 1355.

Event Type: Warning

Re: slow & virtual memory low – Cause inCDsrv.exe ?

Re: slow & virtual memory low – Cause inCDsrv.exe ?

Event Source: Userenv

Event Category: None

Event ID: 1517

Date: 10/25/2008

Time: 10:37:34 PM

User: NT AUTHORITY\SYSTEM

Computer: LIZ

Description:

Windows saved user LIZ\Liz Krossman registry while an application or service was still using the registry during log off. The memory used by the user's registry has not been freed. The registry will be unloaded when it is no longer in use.

This is often caused by services running as a user account, try configuring the services to run in either the LocalService or NetworkService account.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

Event Type: Warning

Event Source: Userenv

Event Category: None

Event ID: 1524

Date: 10/25/2008

Time: 10:37:18 PM

User: LIZ\Liz Krossman

Computer: LIZ

Description:

Windows cannot unload your classes registry file – it is still in use by other applications or services. The file will be unloaded when it is no longer in use.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

Event Type: Warning

Event Source: MSSQL\$MICROSOFTBCM

Event Category: (8)

Event ID: 19011

Date: 10/25/2008

Time: 4:21:40 PM

User: N/A

Computer: LIZ

Description:

The description for Event ID ( 19011 ) in Source ( MSSQL\$MICROSOFTBCM ) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer.

You may be able to use the /AUXSOURCE= flag to retrieve this description; see Help and Support for details. The following information is part of the event:

(SpnRegister) : Error 1355.

Re: slow & virtual memory low – Cause inCDsrv.exe ?

Re: slow & virtual memory low – Cause inCDsrv.exe ?

Event Type: Warning  
Event Source: Userenv  
Event Category: None  
Event ID: 1517  
Date: 10/25/2008  
Time: 4:20:17 PM  
User: NT AUTHORITY\SYSTEM  
Computer: LIZ  
Description:  
Windows saved user LIZ\Liz Krossman registry while an application or service was still using the registry during log off. The memory used by the user's registry has not been freed. The registry will be unloaded when it is no longer in use.  
This is often caused by services running as a user account, try configuring the services to run in either the LocalService or NetworkService account.  
For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

Event Type: Warning  
Event Source: Userenv  
Event Category: None  
Event ID: 1524  
Date: 10/25/2008  
Time: 4:19:55 PM  
User: LIZ\Liz Krossman  
Computer: LIZ  
Description:  
Windows cannot unload your classes registry file – it is still in use by other applications or services. The file will be unloaded when it is no longer in use.  
For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

Event Type: Warning  
Event Source: MSSQL\$MICROSOFTBCM  
Event Category: (8)  
Event ID: 19011  
Date: 10/24/2008  
Time: 11:34:22 PM  
User: N/A  
Computer: LIZ  
Description:  
The description for Event ID ( 19011 ) in Source ( MSSQL\$MICROSOFTBCM ) cannot be found. The local computer may not have the necessary registry information or message DLL files to display messages from a remote computer. You may be able to use the /AUXSOURCE= flag to retrieve this description; see Help and Support for details. The following information is part of the event: (SpnRegister) : Error 1355.

Re: slow & virtual memory low – Cause inCDsrv.exe ?

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SYSTEM LOGS:

Event Type: Error  
Event Source: Service Control Manager  
Event Category: None  
Event ID: 7034  
Date: 10/27/2008  
Time: 8:13:18 AM  
User: N/A  
Computer: LIZ  
Description:  
The InCD Helper service terminated unexpectedly. It has done this 1 time(s).  
For more information, see Help and Support Center at  
<http://go.microsoft.com/fwlink/events.asp>.

Event Type: Warning  
Event Source: W32Time  
Event Category: None  
Event ID: 36  
Date: 10/27/2008  
Time: 7:39:35 AM  
User: N/A  
Computer: LIZ  
Description:  
The time service has not been able to synchronize the system time for 49152 seconds because none of the time providers has been able to provide a usable time stamp. The system clock is unsynchronized.  
For more information, see Help and Support Center at  
<http://go.microsoft.com/fwlink/events.asp>.

Event Type: Warning  
Event Source: Tcpip  
Event Category: None  
Event ID: 4226  
Date: 10/26/2008  
Time: 7:44:58 PM  
User: N/A  
Computer: LIZ  
Description:  
TCP/IP has reached the security limit imposed on the number of concurrent TCP connect attempts.  
For more information, see Help and Support Center at  
<http://go.microsoft.com/fwlink/events.asp>.  
Data:  
0000: 00 00 00 00 01 00 54 00 .....T.  
0008: 00 00 00 00 82 10 00 80 .....,..€  
0010: 01 00 00 00 00 00 00 00 .....,..  
0018: 00 00 00 00 00 00 00 00 .....,..  
0020: 00 00 00 00 00 00 00 00 .....,..

Re: slow & virtual memory low – Cause inCDsrv.exe ?

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Event Type: Warning  
Event Source: Tcpip  
Event Category: None  
Event ID: 4226  
Date: 10/26/2008  
Time: 6:41:30 PM  
User: N/A  
Computer: LIZ  
Description:  
TCP/IP has reached the security limit imposed on the number of concurrent TCP connect attempts.  
For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.  
Data:  
0000: 00 00 00 00 01 00 54 00 .....T.  
0008: 00 00 00 00 82 10 00 80 .....,..€  
0010: 01 00 00 00 00 00 00 00 .....  
0018: 00 00 00 00 00 00 00 00 .....  
0020: 00 00 00 00 00 00 00 00 .....

Event Type: Warning  
Event Source: Cdrom  
Event Category: None  
Event ID: 51  
Date: 10/26/2008  
Time: 2:22:41 PM  
User: N/A  
Computer: LIZ  
Description:  
An error was detected on device \Device\CdRom0 during a paging operation.

For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

Data:  
0000: 03 00 68 00 01 00 b8 00 ..h...  
0008: 00 00 00 00 33 00 04 80 ....3..€  
0010: 2d 01 00 00 10 00 00 c0 –.....À  
0018: 00 00 00 00 00 00 00 00 .....  
0020: 00 00 00 00 00 00 00 00 .....  
0028: 0f 58 37 00 00 00 00 00 .X7....  
0030: ff ff ff ff 01 00 00 00 ÿÿÿÿ...  
0038: 40 00 00 c4 02 00 00 00 @..Ä....  
0040: 00 20 0a 12 48 02 00 40 . ..H..@  
0048: 00 00 00 00 0a 00 00 00 .....  
0050: 00 00 00 00 78 ba 28 87 ....x°(‡  
0058: 00 00 00 00 a0 97 2a 87 .... —\*‡  
0060: 02 00 00 00 00 00 00 00 .....  
0068: 28 00 00 00 00 00 00 00 (.....  
0070: 02 00 00 00 00 00 00 00 .....

Re: slow & virtual memory low – Cause inCDsrv.exe ?

0078: 70 00 05 00 00 00 00 0a p.....  
0080: 00 00 00 00 30 00 00 00 ....0...  
0088: 00 00 00 00 00 00 00 00 .....

Event Type: Warning  
Event Source: Cdrom  
Event Category: None  
Event ID: 51  
Date: 10/26/2008  
Time: 1:37:54 PM  
User: N/A  
Computer: LIZ

Description:  
An error was detected on device \Device\CdRom0 during a paging operation.

For more information, see Help and Support Center at  
<http://go.microsoft.com/fwlink/events.asp>.

Data:  
0000: 03 00 68 00 01 00 b8 00 ..h...  
0008: 00 00 00 00 33 00 04 80 ....3..€  
0010: 2d 01 00 00 10 00 00 c0 –.....À  
0018: 00 00 00 00 00 00 00 00 .....

0020: 00 00 00 00 00 00 00 00 .....

0028: 54 b8 34 00 00 00 00 00 T,4....

0030: ff ff ff ff 01 00 00 00 ÿÿÿÿ....

0038: 40 00 00 c4 02 00 00 00 @..Ä....

0040: 00 20 0a 12 48 02 00 40 . ..H..@

0048: 00 00 00 00 0a 00 00 00 .....

0050: 00 00 00 00 78 ba 28 87 ....x°(‡

0058: 00 00 00 00 a0 97 2a 87 .... —\*‡

0060: 02 00 00 00 00 00 00 00 .....

0068: 28 00 00 00 00 00 00 00 (.....

0070: 02 00 00 00 00 00 00 00 .....

0078: 70 00 05 00 00 00 00 0a p.....

0080: 00 00 00 00 30 00 00 00 ....0...  
0088: 00 00 00 00 00 00 00 00 .....

Event Type: Warning  
Event Source: Cdrom  
Event Category: None  
Event ID: 51  
Date: 10/26/2008  
Time: 1:37:53 PM  
User: N/A  
Computer: LIZ

Description:  
An error was detected on device \Device\CdRom0 during a paging operation.

For more information, see Help and Support Center at

Re: slow & virtual memory low – Cause inCDsrv.exe ?

<http://go.microsoft.com/fwlink/events.asp>.

Data:

0000: 03 00 68 00 01 00 b8 00 ..h...  
0008: 00 00 00 00 33 00 04 80 ...3..€  
0010: 2d 01 00 00 10 00 00 c0 –.....À  
0018: 00 00 00 00 00 00 00 00 .....  
0020: 00 00 00 00 00 00 00 00 .....  
0028: 14 b8 34 00 00 00 00 00 .,4....  
0030: ff ff ff ff 01 00 00 00 ÿÿÿÿ....  
0038: 40 00 00 c4 02 00 00 00 @..Ä....  
0040: 00 20 0a 12 48 02 00 40 . ..H..@  
0048: 00 00 00 00 0a 00 00 00 .....  
0050: 00 00 00 00 78 ba 28 87 ....x°(‡  
0058: 00 00 00 00 a0 97 2a 87 .... —\*‡  
0060: 02 00 00 00 00 00 00 00 .....  
0068: 28 00 00 00 00 00 00 00 (.....  
0070: 02 00 00 00 00 00 00 00 .....  
0078: 70 00 05 00 00 00 00 0a p.....  
0080: 00 00 00 00 30 00 00 00 ....0...  
0088: 00 00 00 00 00 00 00 00 .....

(There are about 15 more just like the ones above, so I skipped down to the next different one–? looks different to me)

Event Type: Warning  
Event Source: W32Time  
Event Category: None  
Event ID: 36  
Date: 10/26/2008  
Time: 12:18:09 PM  
User: N/A  
Computer: LIZ

Description:

The time service has not been able to synchronize the system time for 49152 seconds because none of the time providers has been able to provide a usable time stamp. The system clock is unsynchronized.

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

Event Type: Warning  
Event Source: Tcpiip  
Event Category: None  
Event ID: 4226  
Date: 10/25/2008  
Time: 9:04:51 PM  
User: N/A  
Computer: LIZ

Description:

TCP/IP has reached the security limit imposed on the number of concurrent TCP connect attempts.

Re: slow & virtual memory low – Cause inCDsrv.exe ?

Re: slow & virtual memory low – Cause inCDsrv.exe ?

For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

Data:

0000: 00 00 00 00 01 00 54 00 .....T.  
0008: 00 00 00 00 82 10 00 80 .....€  
0010: 01 00 00 00 00 00 00 00 .....  
0018: 00 00 00 00 00 00 00 00 .....  
0020: 00 00 00 00 00 00 00 00 .....

"Gerry" wrote:

How much RAM memory?

Try Ctrl+Alt+Delete to select Task Manager and click the Performance Tab. Under Commit Charge what is the Total, the Limit and the Peak?

Are there any problems indicated in the System and Application logs?

Please post copies of all Error and Warning Reports appearing in the System and Application logs in Event Viewer relating to the last boot in normal mode . No Information Reports or Duplicates please. Indicate which also appear in a previous boot.

You can access Event Viewer by selecting Start, Control Panel, Administrative Tools, and Event Viewer. When researching the meaning of the error, information regarding Event ID, Source and Description are important.

A tip for posting copies of Error Reports! Run Event Viewer and double click on the error you want to copy. In the window, which appears is a button resembling two pages. Click the button and close Event Viewer. Now start your message (email) and do a paste into the body of the message. Make sure this is the first paste after exiting from Event Viewer.

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Hope this helps.

Gerry

~~~~~

FCA

Stourport, England

Enquire, plan and execute

~~~~~

buddyorliz wrote:

Re: slow & virtual memory low – Cause inCDsrv.exe ?

Re: slow & virtual memory low – Cause inCDsrv.exe ?

I don't know anything about task manager –

My computer has started to run a bit slow AND got a message a couple times about virtual memory low.

I know the inCD stuff has something to do with the Nero program or at least with burning DVDs The task manager

shows it running a lot of stuff (page faults – I/O writes and other) – more than other things even 10 times more

I/O other bytes (at 646,508,462 and going up as I type) than explorer.exe (50 times more I/O write bytes 469,511)

Like I said I don't know what these numbers mean, but I am thinking it may have something to do with speed, and possible the memory.

So my question is Can I click "end process" with out any ill effects? (since I do not understand any of this – I don't know if incd makes my windows run or my email or my office or or or...

Will it restart when I start my computer so I can burn DVDs if I want?

I am afraid to ever turn anything off because my computer may not start again –

Thanks,

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Liz