

Re: Logon Problem after clean reinstall XP

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-10/msg00151.htm

- *From:* Juls <Juls@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 1 Oct 2008 20:38:06 -0700
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Yes..it was a corporate castoff and a year old when I bought it..so it may very well have been part of a network..It's been a reliable computer up until the viruses took over...So, if I understand what you are saying, I didn't do a clean install but a reinstallation. I dug through my box of discs that came with computers and found the reinstall discs that came with this laptop which means i used a reinstall disc from one of our other systems...I tried to use the correct discs and reinstall again and found the correct discs to be full of errors...these discs came from the seller of the used laptops...I tried to contact them and their site is gone...So that's a dead end. I don't know if I can actually call dell since I didn't buy this from them...And it sounds like I'm going to have this domain conflict with any OS I try to install?

Juls

Thank you!

Juls

"Leonard Grey" wrote:

A 'clean reinstall' means that your hard disk is erased and then you install all your software from scratch. This procedure does not require a password when performed with a retail Windows CD or DVD.

Since you were apparently using Dell's recovery media, your best bet is to contact Dell technical support. Each OEM has their own way to restore a computer to factory settings, and the method can even vary from model to model.

The error message you encountered is unusual in that it refers to logging on to a domain. That sounds like a computer that was pre-configured to be part of a network. Did you buy this computer directly from Dell?

Leonard Grey

Errare humanum est

"A Day in the Life of a Web 2.0 Hacker" - PC Magazine

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<http://www.pcmag.com/article2/0,2817,2330952,00.asp>

Juls wrote:

Hi...I can't find help for this at the microsoft support site or anywhere for that matter! The computer is a Dell Latitude D600 laptop...It's running windows media 2005...It was the victim of a very bad virus and after much effort I decided to do a clean reinstall of XP using the recovery disc...The reinstall went fine, but when I rebooted it wanted an administrator password...There never was one so that was odd..it also showed an error message that said the following:

The System cannot log you on due to the following error:
The specified domain either does not exist or could not be contacted.
Please try again or consult your system administrator

After some research I found a way to get into the user accounts during the actual installation, so I ran the install again, created new user accounts, one with administrator rights, and then assigned new passwords..All went well, the system rebooted, I clicked on the administrator account when it asked for that, was almost in and bam..the error above came up and I still can't get in. So I don't think the problem is a password issue.....Searching using that error message returns posts about the same problem after a clean xp install on windows media, but no solutions were forthcoming...So, thank you for reading and I'm open to any ideas anyone may have...