

Re: Problem when computer turns back on..

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-08/msg01525.htm

- *From:* Bill Sharpe <wfsnopam@xxxxxxxxxxxxx>
 - *Date:* Tue, 26 Aug 2008 08:53:41 -0700
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Shadow_Phoenix_16 wrote:

Recently, whenever my computer shuts off, it gets stuck at a "black screen" (right after the Windows XP loading screen)

and the black screen remains for about 20–30 minutes before it goes to the "blue screen" which says: "welcome" or whatever, where I need to login to put my password.

Now after I input my password to login to my admin account, the screen goes to the desktop....and stays at the desktop, I can't see any of my icons or the start bar, just the wall paper.

What's going on here? Please help. I've tried erasing the whole comp's memory (system restore) but it didn't fix the problem.

Thanks in advanced :)

System Restore does not erase the whole computer's memory.

Try the suggested "safe mode" solution.

Bill

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