

# Re: Unable to logon using Administrator password

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2008-06/msg00761.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-06/msg00761.htm)

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- *From:* "Mark L. Ferguson" <[MarkLFerguson@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:MarkLFerguson@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 10 Jun 2008 10:10:18 -0500
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From the prompt, type:

LOGON

If no help, use system restore:

HOW TO Start System Restore Tool from Command Prompt (Q304449):

<http://support.microsoft.com/support/kb/articles/q304/4/49.asp>

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click the Ratings button. Voting helps the web interface.

[http://www.microsoft.com/wn3/locales/help/help\\_en-us.htm](http://www.microsoft.com/wn3/locales/help/help_en-us.htm) see "rate a post"

Mark L. Ferguson

"Berne" <[Berne@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Berne@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:4585C273-47CA-4B55-B7FA-869EE2652E58@xxxxxxxxxxxxxxxxxxxxx](mailto:news:4585C273-47CA-4B55-B7FA-869EE2652E58@xxxxxxxxxxxxxxxxxxxxx)

I have a strange logon issue which just cropped up in windows xp. I have always logged on automatically with the admin user and did not setup a password. Just recently the logon screen started to display however when I choose the admin it starts to load windows but then comes back to the user selection screen with the message "saving you settings". There are no other users which I can select to launch windows. If I use CTL+ALT+DEL I am presented with a pop up requiring the password. If I enter any value other than blank I get a password incorrect error message. When I leave blank and press enter the same thing happens, windows starts to load and then comes back to the logon screen with the message that the settings for the admin are being saved. Starting in safe mode is no different, accepts the blank, nothing else and won't start windows. If I start up in safe mode with command prompt I am presented with a password entry to which I just press enter and receive the C:/WINDOWS prompt, but can't seem to find a way to change the windows admin password back to blank and reset the auto logon value. To make matters worse I did not create password backups.

Seems to me there are now 2 passwords which are in effect, the original blank and something else. The blank seems to work on the disk but will not work in windows. Is this possible? Any ideas how I can fix short of reinstalling the OS? Will reinstalling