

# Re: Security Certificate Trust Problem

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2008-05/msg01531.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-05/msg01531.htm)

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- *From:* Tecknomage <[Tecknomage@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Tecknomage@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 15 May 2008 14:03:03 -0700
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Nope, it's NOT revoked. Tried your suggestion.

Also, just in case, we use IE6 on WinXP SP2.

Get exact same problem on our Win2k Server. So that tells me it IS a certificate problem. But, as usual, the problem government WEB site says it's a Windows problem (watch the bouncing ball).

"Mark L. Ferguson" wrote:

I think you're stuck with waiting for news from the site. It really sounds like the cert is revoked to me.

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Was this helpful? Then click the Ratings button. Voting helps the web interface.

[http://www.microsoft.com/wn3/locales/help/help\\_en-us.htm#RateAPostAsAnswer](http://www.microsoft.com/wn3/locales/help/help_en-us.htm#RateAPostAsAnswer)

Mark L. Ferguson

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"Tecknomage" <[Tecknomage@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Tecknomage@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:5F613C52-5F60-42A2-8694-298E85F8EDAC@xxxxxxxxxxxxxxxxxxxxx>

After I installed the certificate as Trusted, I looked at it.

The dialog shows "Valid from 7/24/2007 to 7/24/2010"

BUT also says, "Windows does not have enough information to verify this certificate."

I've already contacted the government site about this and sent screenshots.

Any other suggestions?

"Mark L. Ferguson" wrote:

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There is always the possibility that the cert is revoked. It would be easy to check that by unchecking the checkboxes for cert revocation at: IE, tools, options, advanced tab.

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[http://www.microsoft.com/wn3/locales/help/help\\_en-us.htm#RateAPostAsAnswer](http://www.microsoft.com/wn3/locales/help/help_en-us.htm#RateAPostAsAnswer)

Mark L. Ferguson

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"Tecknomage"

<Tecknomage@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

[news:32C3FB8E-EE10-49E3-AD7A-E9F4C5B52898@xxxxxxxxxxxxxxxxxxxx](mailto:news:32C3FB8E-EE10-49E3-AD7A-E9F4C5B52898@xxxxxxxxxxxxxxxxxxxx)

There is a government site I use regularly that gives me a "Security Alert" dialog EVERY TIME.

Partial text: "The security certificate was issued by a company you have not chosen to trust."

**PROBLEM:**

- 1) I have never chosen not to trust this "company"
- 2) The site is an IE Trusted site (I added it)
- 3) I did try installing the certificate as Trusted and the Wizard reported successful install

I assume that there is an entry in the Untrusted section of Certificate trusts and installing it in Trusted section does not override the Untrusted entry.

How do I edit Certificate trusts, especially in

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this case.