

## Re: NetBT Event ID 4311

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2008-04/msg02354.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-04/msg02354.htm)

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- *From:* morog <[horn@xxxxx](mailto:horn@xxxxx)>
  - *Date:* Thu, 24 Apr 2008 11:59:03 -0700
- 

nass,

After running the tool 811259, nothing better happend, reboot and Error NetBT 4311 appear again.

Shall I rollback using the same tool , or keep new Registry setting ( if any ).

Make hijackthis log file, but please send me your e-mail addres, because I didn't understand this what you wright.

Sorry

--

morog

"nass" wrote:

Hi Morog,

Read the info here then can you please send me your hijackthis log.

How to determine and to recover from Winsock2 corruption in Windows Server 2003, in Windows XP, and in Windows Vista

<http://support.microsoft.com/kb/811259>

TCP/IP and NBT configuration parameters for Windows XP

<http://support.microsoft.com/kb/314053>

Search for this file and see the properties for it, what the size the date of the creation and the date modified..etc.

tcpip.sys

([http://www.trendsecure.com/portal/en-US/threat\\_analytics/hijackthis.php](http://www.trendsecure.com/portal/en-US/threat_analytics/hijackthis.php))

Can you please send me a copy at to\_you\_rossREMOVETHIS@xxxxxxxxxxxxx , remove the obvious to email me.

"morog" wrote:

Yes, I can expand the [+]TCP/IP Protocol Driver and sub-tree show +IPSEC

driver

--

morog

"nass" wrote:

Can you expand the [+]TCP/IP Protocol Driver and see the sub-tree what will show.

I have only two dependencies on this service.  
AFD and NetBIOS over TCP

"morog" wrote:

nass,

Dependencies :

+AFD Networking Support Enviro

+ NetBIOS over TCP

+TCP/IP Protocol Driver

Under Log On is running on : this account

..... NT AUTHORITY\Local Service

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morog

"nass" wrote:

Morog,

Can you check the dependencies on the TCP/IP NetBios Helper?, also what under the Log On tab, is it running local or on a profile NT Auth?.

Dependencies :

AFD Networking Support

Enviro

NetBIOS over TCP

"morog" wrote:

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Change  
from  
"Automatic"  
to "Manual"  
did not  
help– after  
reboot Error  
ID 4311  
appear  
again at  
usual place.

--  
morog

"Gerry"  
wrote:

Morog

That  
is  
the  
version  
of  
the  
Error,  
which  
says  
it  
can  
be  
safely  
ignored.

Select  
Start,  
Control  
Panel,  
Administrative  
Tools,  
Services,  
right  
click  
on  
TCP/IP  
NetBIOS  
Helper  
and  
select

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Properties,  
General  
tab.  
Use  
the  
scroll  
bar  
to  
change  
from  
Automatic  
to  
Manual,  
click  
on  
Apply  
and  
OK.  
Exit  
and  
restart  
your  
computer  
and  
the  
change  
will  
have  
been  
made.

--

Hope  
this  
helps.

Gerry  
~~~~  
FCA  
Stourport,  
England  
Enquire,  
plan  
and  
execute

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