

RE: NetBT Event ID 4311

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-04/msg01953.htm

- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 20 Apr 2008 13:03:01 -0700
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Hi Morog,

Please check the entries for this Key and report back with info provided on the CLSID:

[-]HKEY_LOCAL_MACHINE\SYSTEM\ControlSet001\Control\Network\{4D36E975-E325-11CE-BFC1-0800B...
= What info in the right Pane?.

HTH.

nass

"morog" wrote:

In Event Viewer receiving this error message:

Product: Windows Operating System

ID: 4311

Source: NetBT

Version: 5.2

Symbolic Name: EVENT_NBT_CREATE_DEVICE

Message: Initialization failed because the driver device could not be created.

To solve this problem there is hotfix (should be included in SP-1 or 2) kb 833747.

Besides all attempts to obtain this hotfix since now I am unable to get it.

Please if anyone can help me to solve this error.

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morog