

# Re: Re–installation problems

---

*Source:*

[http://www.tech–archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2008–04/msg00244.htm](http://www.tech–archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008–04/msg00244.htm)

---

- *From:* olliejk <[olliejk@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:olliejk@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 2 Apr 2008 19:14:00 –0700
- 

Well other than the windows utility I did recently check with a Maxtor Utility and the HD was fine. To be honest, though, I've long wondered about either the HD itself or the HD controller. Even though it s passed checks throughout its life it always behaved oddly. Even when it was working I would have occasional cold boot problems (i.e. it would hang or crash If I was starting it when it had been off for a while, restarts & reboots always worked fine). Since different utilities have been clearing the HD of issues I have to wonder if there is a hardware problem w/ the HD controller.

Either way, though, I still want to know if there is a KNOWN failure mode with SP and this continues cycle of rebooting on log in.

"JS" wrote:

I'd check the hard drives for problems and save yourself some effort if the drive is defective.

Disk Diagnostic Utilities from:  
Western Digital's Data LifeGuard Diagnostics  
<http://support.wdc.com/download/?cxml=n&pid=999&swid=3>

Seagate's SeaTools  
<http://www.seagate.com/www/en–us/support/downloads/seatools>

Maxtor's (Now Seagate) PowerMax  
<http://www.seagate.com/maxtor/>

Fujitsu's Utilities  
<http://www.fujitsu.com/us/services/computing/storage/hdd/support/utilities.html>

Samsung's Disk manager software  
<http://www.samsung.com/Products/HardDiskDrive/utilities/shdiag.htm>

Hitachi's Drive Fitness Test software  
<http://www.hgst.com/hdd/support/download.htm#DFT>

Re: Re–installation problems

JS

"olliejk" <olliejk@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:B5F385C2-0EE3-4347-A0DE-93D08D645214@xxxxxxxxxxxxxxxxxxxx

I had a problem with a corrupt system file that i could not repair (many methods attempted including using systems restore from a command line and using system.sav). I finally gave up. I did let the windows HD utility (sorry forgot the name right now) check the HD and it was fine. After connecting the HD to another machine and spending 1.5 days extracting every file I could I started the long and painful process of re–installing the operating system. I got the OS (XP Home) on with some minor problems. First time for some reason it kept having trouble "copying files during the installation.lots of them. It did seem to work, though, on the 2nd time through.

Once the OS went on, I installed all the hardware drivers (which came w/ my mobo). Finally I started installing the XP Home updates. After installing SP2 things got REALLY bad. I could not log in anymore. I would get the Windows "Splash" page and my machine would reboot itself. I tried every form there is of safe mode. Using system restore from a command prompt wasn't an option since any time I got to where the actual OS was booted to a point of being able to interact w/ it the system would reboot. I am now re–re–installing the OS. Only difference is last time I did not re–format (I just let it delete) and this time I am reformatting it.

Now the HD isn't a RAID HD, but there are various raid mode options in the Bios for the Sata & Sata2 controllers, so I went ahead and installed the Raid drivers. I figures what could it hurt? Now I'm wondering if the drivers sometimes "confused" either the bios or the OS into thinking it WAS a raid system since the option now existed. This time I'm leaving the Raid drivers OFF to see if that helps.

Basically I'm worried about getting to the point where I put SP2 back on. I've been up to ~3am every night working on this (& going to work & refinancing the house & being a dad & husband) and am gonna go nuts if I get to the SP2 level and face this again.

## Re: Re–installation problems

Are there any known issues with SP2 relating to this reboot issue which I should watch out for (such as install a patch somehow)

Mobo is an ASRock 939Dual SATA2  
Processor is AMD Athlon X2 3800+  
HD is Maxtor 160GB SATA2