

# Re: Computer Crashes/Blue Screen when Playing games and Videos

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2008-03/msg00047.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-03/msg00047.htm)

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- *From:* theman605 <theman605@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Sat, 1 Mar 2008 09:46:01 -0800
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Well, yet again. As I was playing a game on my computer, my computer crashed and went to the blue screen. I still don't know what could be wrong with it.

"theman605" wrote:

OKay, I reinstalled all my video driver stuff. And I performed that memory test. The memory test said that no problems were detected. I just have to wait and see wether or not it crashes again.

"DL" wrote:

You have visited ATI site downloaded & installed the latest driver, having first read the installation procedures?  
Which may involve removing all ATI software in Add/Remove & rebooting prior to installing.

And since new memory was installed try [www.memtest.org](http://www.memtest.org) download / create the bootable floppy or cd and test your memory

"theman605" <theman605@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:522B5AED-1752-4922-B7F7-AADCF2DF27D0@xxxxxxxxxxxxxxxxxxxx>

Yes, an ATI Radeon 9550 X 1050 Series.

"DL" wrote:

Do you know what vid.card is installed?

"theman605"  
<theman605@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message

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news:31668243-B7D6-4BFF-812D-A4A3ABDFD39C@xxxxxxxxxxxxxxxxxxxx

I don't know. I asked him about it. And he says that the reason is because the old driver from the old video card didn't get deleted properly. He said that the old driver is conflicting with the newer one. I have tried updating my driver several times, but it never helps. I asked him what to do, and he said that I will probably have to format my hard drive. However, I suck at computers, and I don't know how to do that. Therefore, I am seeking an alternative that will keep most of the stuff on my computer relatively intact.

"DL" wrote:

nvrn.sys  
is part of  
your  
graphics  
drivers.  
You / your  
friend did  
install the  
drivers  
supplied  
with your  
vid. card  
&  
not  
rely on win  
default  
drivers or

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use  
winupdate  
drivers?

"theman605"

<theman605@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in  
message

[news:55C5D543-EF47-4469-93E3-2231E1FFBB3E@xxxxxxxxxxxx](mailto:news:55C5D543-EF47-4469-93E3-2231E1FFBB3E@xxxxxxxxxxxx)

I  
had  
a  
friend  
install  
some  
new  
RAM  
and  
a  
new  
a  
video  
card  
into  
my  
computer.  
And  
ever  
since,  
my  
computer  
has  
been  
crashing  
and  
going  
to  
the  
blue  
screen  
whenever  
I  
am  
playing  
video  
games  
or  
watching  
videos.  
The

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main  
stuff  
it  
says  
with  
the  
Blue  
Screen:

Driver\_IRQL\_NOT\_LESS\_OR\_EQUAL

STOP:  
0x000000D1  
(0x00001000,0x0000000A,0x00000001,0xAA68408B)

nvarm.sys  
-  
Address  
AA68408B  
Base  
at  
AA67F000  
Datestamp  
70b3cf78