

Re: Xp install problem

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-02/msg00160.htm

- *From:* Chris <chrisyork@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 02 Feb 2008 19:39:35 GMT
-

Anna wrote:

"Chris"
<chris@xxxxxxxxxxxxxxxxxxxx>
wrote
in
message
[news:ppwoj.30907\\$3m6.11721@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:ppwoj.30907$3m6.11721@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Hi,

I
am
attempting
to
install
xp
after
fitting
a
new
HDD
following
a
"failure"
of
the
old
one.
I
have
removed
all
of
the
add-on
pci
cards

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so
the
system
is
down
to
the
bare
bones
required.

I
have
been
running
this
version
of
XP
with
no
problems
for
3
years

so
I
know
the
fault
is
not
with
the
version

When
I
reach
the
point
during
the
install
where
the
"install
devices"
starts,
I
get
the

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stop
code
0x000000BE.
Tried
a
few
options
but
I
cannot
seem
to
fix
this
problem.
The
HDD
is
the
same
size
and
make
as
the
old
one.

Any
advice
would
be
appreciated

Regards

Change
the
bulb
to
blue
to
find
me

Anna wrote:

Chris:

Re: Xp install problem

This
is
a
shot-in-the-dark,
but
do
you
think
it
would
be
a
good
idea
to
reinstall
"all
of
the
add-on
pci
cards"
that
you
removed
and
then
try
to
install
the
XP
OS
onto
your
new
HDD?
Then
see
if
you
run
into
the
same
problem
that
you
describe?
Anna

Re: Xp install problem

"Chris"

<chrisyork@xxxxxxxxxxxxxxxxxx>

wrote in message

news:47A35B22.6010909@xxxxxxxxxxxxxxxxxxxxxxxx

Anna,
Thanks for
the reply
but I am
still getting
the message
on install >
with the
cards back
in. I have
tried
swapping
the RAM
module just
in case it
may have
been that
but with no
luck.

Any other
thoughts ??

Regards
Chris

Anna wrote:

Chris:

Frequently when we've
encountered that type of
stop message during the XP
installation process it was
because the OS was having
difficulty with a driver
issue. In more than a few
cases a second or even third
try of installing the OS
completed without a hitch.
I'll assume you've tried the

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install a number of times but with the same results.

It could also be a hardware issue, particularly one involving defective memory. But you've said you've replaced the RAM modules so we'll assume that's not the problem. And we'll assume you've made no other hardware changes other than the new HDD.

I note you've said you're replacing the HDD because of the "failure of the old one". You're sure the original problem was with a defective HDD and no other hardware or any other issue was involved?

Assuming it's not the HDD itself (we'll assume that the new HDD is non-defective) it's hard to diagnose at this point what's causing this type of problem.

Although you didn't say I'll assume you're working with a graphics/video card. Does your motherboard support onboard graphics? If so, it would be worthwhile to remove the graphics card, ensure your onboard graphics capability is enabled and see if the install will succeed.

You're certain all your connections & configuration of components including the new HDD are proper and your motherboard is properly seated? And, of course, the old HDD is disconnected while you're attempting the XP install?

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And all BIOS settings are proper for your configuration?

Anna

"Chris" <chris@xxxxxxxxxxxxxxxx> wrote in message news:47A403BD.3090506@xxxxxxxxxxxxxxxx

Anna

Thanks for your informative reply, The old HDD had been infected by a rather bad virus picked up by a young family member who has been suitably admonished for their behaviour. I could have reformatted the old drive but took the opportunity to increase the drive size and had intended to take some files that I need off the old drive reformat it and use it as a slave. At the moment it is not connected.

You are right in your assumption that my motherboard has no onboard graphics and have an AGP installed. I have taken all the connections off and re-connected them. The only change I made was that the USB keyboard was connected via a PS/2 adapter as I could not change the boot order without doing that. I have since changed the bios setting to allow it to control the keyboard instead of the OS.

I thought I had solved the problem as the installation now installed all of the device drivers and carried on right through to installing the start menu when it threw up the same stop message. I now have no hair and a sleepless night behind me.

Regards
Chris

Anna wrote:

Chris:

Well since you have a "clean" old HDD, might it be worthwhile to see if you can fresh-install the XP OS onto that HDD, just as a test?

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Assuming the same problem, is there any chance you can get your hands on another graphics/card to replace your present one?

You mentioned that at least at one point you were able to boot to a Desktop following the XP install process. Was this after repeated installation attempts?

But you weren't able to access Device Manager at that point were you? That stop message came up immediately after booting to a desktop, yes?

I'm not sure I understand your keyboard reference. Of what relevance is this? Why is boot order of some significance in this current situation? You're presently working with a single HDD, are you not?
Anna

"Chris" <chris@xxxxxxxxxxxxxxxx> wrote in message
news: 1pj.28949\$801.11033@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Anna,

Thanks for the reply, I do not have a "clean old" HDD, it is still virus infected. I intended to add it in as a slave after I installed the XP OS onto the new HDD, take the files off that I require, and then reformat it and use it as extra storage.

Unfortunately I do not have a spare graphics card.

I have never got as far as being able to view the desktop, the stop message has always cut in before windows has finalised.

The USB keyboard refused to respond when I wanted to access the bios so I used the PS2 adapter to allow me to set the CD|DVD drive as the first boot option.

I confirm that I am only using one HDD drive, fresh out of the box Seagate 250GB.

Hope this clears any grey areas

Regards
Chris

Chris:

Re: Xp install problem

Yes it does.

Since you had previously indicated that (apparently) at least one of your XP installation attempts had resulted in "I thought I had solved the problem as the installation now installed all of the device drivers and carried on right through to installing the start menu when it threw up the same stop message.", I assumed you had at least arrived at a Desktop since you were able to (apparently) access the Start menu.

In any event...

You obviously have access to another PC. Is there any chance of connecting your old HDD to that PC, copy whatever files you need; then using Disk Management delete any & all partitions on that HDD; then install the HDD in the problem machine and try a fresh install of the XP OS as previously suggested?

I really don't know what to suggest at this point. Do you think there's any possibility that you could be dealing with a defective XP installation CD? It's been such a rare occurrence in our experience (other than an obviously physically damaged disk) that we ordinarily discount that possibility as the cause of a problem similar to the one you're experiencing. Any chance on getting your hands on another XP installation CD of the same version?

The only other thing that comes to mind – and this is a long–shot – is to start from the beginning so to speak...

Power–off the machine and just have installed your motherboard, CPU/heatsink, RAM modules, graphics card, keyboard & mouse, and of course your power supply.

No floppy disk drive, no HDD, no optical drive. No other peripherals connected.

Carefully ensure that all connections are proper & secure. Especially check to determine the motherboard is properly seated and no indication that it might be shorting out.

Power on the system. Presumably you'll get a screen display with no untoward error messages from the system.

Assuming all seems well at this point, access your BIOS and review your BIOS settings to ensure all looks OK there. Keep the system running for some time – at least an hour or so to determine that it's stable.

All this will probably be a waste of time since it doesn't appear to be a hardware issue (with the possible exception of a defective HDD and even that seems remote) from your description of the problem. But it's another "shot–in–the–dark".

Anna

Anna,

Thanks for that, I have already tried your suggestions, I cleared the CMOS as well just in case. I have also tried the option of installing another version of XP once again with the same result.

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I think there comes a time when you just have to bite the bullet and give up, I have a feeling that this could run for a while with no positive outcome.

Thanks once again for you input, if you have a flash of inspiration i`ll keep an eye on the thread for a couple of days and then call it a day

Regards

Chris

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