

RE: Downloading Problem

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2008-01/msg00245.htm

- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 3 Jan 2008 03:18:12 -0800
-

"Olen44" wrote:

Hi Olen,

Please make sure the machine malware and virus free, also you can run the system file checker (sfc) to repair any corrupt/damaged system files/folders, but I'm sure you will get a grasp of the problem after you read carefully the info o the links below.

Good luck.

Please find My reply under each error message:

Application

Event Type: Error

Event Source: crypt32

Event Category: None

Event ID: 8

Date: 1/2/2008

Time: 9:47:25 PM

User: N/A

Computer: HOME-BASE

Description:

Failed auto update retrieval of third-party root list sequence number from:

<<http://www.download.windowsupdate.com/msdownload/update/v3/static/trustedr/en/authrootseq.txt>> with error: This network

connection does not exist.

Event ID 8 is logged in the Application log

<http://support.microsoft.com/kb/317541>

=====
Event Type: Error

Event Source: LoadPerf

Event Category: None

Event ID: 3011

Date: 1/2/2008

Time: 3:56:36 PM

RE: Downloading Problem

User: N/A

Computer: HOME-BASE

Description:

Unloading the performance counter strings for service WmiApRpl (WmiApRpl) failed. The Error code is the first DWORD in Data section

http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?dg=microsoft.public.windowsxp.help_and_su

SCOM 2007 – Error's installing OpsMgr 2007 Agent on remote DC

<http://blogs.technet.com/edwalt/archive/2007/09/11/1941207.aspx>

WMI Performance Adapter

http://www.blackviper.com/WinXP/Services/WMI_Performance_Adapter.htm

WMI Windows Management Instrumentation

<http://www.microsoft.com/whdc/system/pnppwr/wmi/default.aspx>

<http://smallvoid.com/article/winnt-services-winmgmt.html>

You may be need the latest windows installer:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=889482FC-5F56-4A38-B838-DE776FD4138C&displ>

How to resolve Common "Windows Installer" Problems

<http://support.microsoft.com/kb/555175>

You may want to Repair the WMI as follow:

MS:: <Quote>

Stopping and Starting the WMI Service

If you are experiencing problems with the WMI service you might need to manually stop and restart the service. Before doing so you should enable WMI s verbose logging option. This provides additional information in the WMI error logs that might be useful in diagnosing the problem. To enable verbose logging using the WMI control, do the following:

- 1.Open the Computer Management MMC snap-in and expand Services and Applications.
- 2.Right-click WMI Control and click Properties.
- 3.In the WMI Control Properties dialog box, on the Logging tab, select Verbose (includes extra information for Microsoft troubleshooting) and then click OK.

Alternatively, you can modify the following registry values:

"Set HKEY_LOCAL_MACHINE\Software\Microsoft\WBEM\CIMOM\Logging to 2.

"Set HKEY_LOCAL_MACHINE\Software\Microsoft\WBEM\CIMOM\Logging File Max Size to 4000000.

After enabling verbose logging try stopping the WMI service by typing the following

Open a run command prompt:

```
net stop winmgmt
```

If the net stop command fails you can force the service to stop by typing this:

```
winmgmt /kill
```

RE: Downloading Problem

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Important. If you are running Windows XP or Windows Server 2003 the WMI service runs inside a process named Svchost; this process contains other services as well as WMI. Because of that, you should not try to stop Svchost;

if you succeed, you'll stop all the other services running in that process as

well. Instead, use `net stop winmgmt` or `winmgmt /kill` in order to stop just the WMI service.

You can then restart the service by typing the following command:

```
net start winmgmt
```

If the service does not restart try rebooting the computer to see if that corrects the problem.

If it does not, then continue reading.

MS:: </Quote>

Open a run command and try to re-register these DLLs:

```
regsvr32 hnetcfg.dll
```

```
regsvr32 netcfgx.dll
```

```
regsvr32 netman.dll
```

```
regsvr32 atl.dll
```

```
regsvr32 netshell.dll
```

"WMI Diagnosis Utility"

<http://www.microsoft.com/technet/scriptcenter/topics/help/wmidiag.msp>

Systems that have changed the default Access Control List permissions on the %windir%\registration directory may experience various problems after you install the Microsoft Security Bulletin MS05-051 for COM+ and MS DTC

<http://support.microsoft.com/kb/909444>

Also you can download the DiagWMI from here and some good solutions on the

page:

<http://windowsxp.mvps.org/repairwmi.htm>.

<Ramesh Quote>:

* Insert your Windows XP CD into the drive.

Important note: If you've installed Service Pack 1 or 2, you need to insert your Windows XP CD (with Service Pack integration, called as the Slipstreamed Windows XP CD). If you don't have one, you may point to the %Windir%\ServicePackFiles\i386 folder for the updated DLLs required during WMI repair. Or, you may create a Slipstreamed XP CD, and insert it when prompted.

* Click Start, Run and type the following command, and press enter:

```
rundll32.exe setupapi,InstallHinfSection WBEM 132 %windir%\inf\wbemoc.inf
```

RE: Downloading Problem

* Repair process should take few minutes to complete.
Then, restart Windows for the changes to take effect
</End of Quote>

=====
Event Type: Error
Event Source: LoadPerf
Event Category: None
Event ID: 3012
Date: 1/2/2008
Time: 3:56:36 PM
User: N/A
Computer: HOME-BASE
Description:
The performance strings in the Performance registry value is corrupted when process Performance extension counter provider.

BaseIndex value from Performance registry is the first DWORD in Data section, LastCounter value is the second DWORD in Data section, and LastHelp value is the third DWORD in Data section.

How to manually rebuild Performance Counter Library values
<http://support.microsoft.com/kb/300956>

=====
Event Type: Information
Event Source: SecurityCenter
Event Category: None
Event ID: 1800
Date: 1/2/2008
Time: 3:52:35 PM
User: N/A
Computer: HOME-BASE
Description:
The Windows Security Center Service has started.

If you have an anti-virus with firewall turn the WIn firewall OFF.

Windows Security Center Managing the State of Security
<http://www.microsoft.com/windowsxp/sp2/wscoverview.msp>

Note: what your Anti-virus and anti-malware arrangement?.
If you have an AV with Firewall you don't want Windows Firewall ON at all.

=====
Event Type: Error
Event Source: Application Error
Event Category: None
Event ID: 1000
Date: 12/30/2007
Time: 10:55:27 AM

RE: Downloading Problem

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User: N/A

Computer: HOME-BASE

Description:

Faulting application ipe.exe, version 2.0.0.0, faulting module treectl.dll, version 2.0.0.0, fault address 0x00002da9.

Do you have Scanner installed or you Ulead Photoimpact?, try to uninstall the drivers/software for it then reinstall after solving the updates issue.

Located here:

c:\program files\ulead systems\ulead photoimpact 11\treectl.dll

<http://phpbb.ulead.com.tw/EN/viewtopic.php?p=95163&sid=d9f961a3900d484985f7c210f5bd72bf>

=====
Security

Event Type: Failure Audit

Event Source: Security

Event Category: Policy Change

Event ID: 615

Date: 1/2/2008

Time: 9:58:16 PM

User: NT AUTHORITY\NETWORK SERVICE

Computer: HOME-BASE

Description:

IPSec Services: IPSec Services failed to get the complete list of network interfaces on the machine. This can be a

potential security hazard to the machine since some of the network interfaces may not get the protection as desired by the

applied IPSec filters. Please run IPSec monitor snap-in to further diagnose the problem.

Is this XP Home or Pro, if it is XP Home I will not be worried about the error as it is a Network minor error and can be corrected by the Network Card or the two network establishing communications.

IPSec Service" running and set to Automatic

Make sure the Power savings for the NIC is unchecked>

Internet Protocol security (IPSec) overview

<http://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/ipsec.mspix>

IPSec Policy Agent service

http://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/sag_ipsec_und13.mspix

=====
Event Type: Failure Audit

Event Source: Security

RE: Downloading Problem

RE: Downloading Problem

Event Category: Logon/Logoff
Event ID: 529
Date: 1/2/2008
Time: 3:52:35 PM
User: NT AUTHORITY\SYSTEM
Computer: HOME-BASE
Description:
Logon Failure:
Reason: Unknown user name or bad password
User Name: Olen Cross
Domain: HOME-BASE
Logon Type: 2
Logon Process: Advapi
Authentication Package: Negotiate
Workstation Name: HOME-BASE

So this machine in a Domain..hmmm!, you need to see the Audit security are all set up correctly, it looks like all of it concern about the Security settings, either security set up or Protections software and Root Certificates!.

Security Event for Associating Service Account Logon Events
<http://support.microsoft.com/kb/274176>

Event ID: 529
<http://www.chicagotech.net/troubleshooting/event529a.htm>
http://publib.boulder.ibm.com/infocenter/tivihelp/v2r1/index.jsp?topic=/com.ibm.itcim.doc/tcim80_install95.html

=====
Event Type: Failure Audit
Event Source: Security
Event Category: Account Logon
Event ID: 680
Date: 1/2/2008
Time: 3:52:35 PM
User: NT AUTHORITY\SYSTEM
Computer: HOME-BASE
Description:
Logon attempt by: MICROSOFT_AUTHENTICATION_PACKAGE_V1_0
Logon account: Olen Cross
Source Workstation: HOME-BASE
Error Code: 0xC000006A

The user Entered the Password incorrectly, so the Audit issued a failure event log under security in the Event Log.
<http://www.eventid.net/display.asp?eventid=680&eventno=2267&source=Security&phase=1>
Monitoring Important Security Events
<http://www.windowsitpro.com/Article/ArticleID/40046/40046.html>

RE: Downloading Problem

RE: Downloading Problem

<http://thelazyadmin.com/blogs/thelazyadmin/archive/2005/07/27/Troubleshooting-Event-ID-680.aspx>

System

Event Type: Error

Event Source: incdrm

Event Category: None

Event ID: 7

Date: 1/2/2008

Time: 5:12:38 PM

User: N/A

Computer: HOME-BASE

Description:

The description for Event ID (7) in Source (incdrm) cannot be found. The local computer may not have the necessary

registry information or message DLL files to display messages from a remote computer. You may be able to use the /AUXSOURCE=

flag to retrieve this description; see Help and Support for details. The following information is part of the event:

\\Device\MrwR00000000.

The description for Event ID (7) in Source (incdrm) cannot be found.

<http://www.eventid.net/display.asp?eventid=7&eventno=7153&source=incdrm&phase=1>

Event Type: Error

Event Source: Service Control Manager

Event Category: None

Event ID: 7000

Date: 1/2/2008

Time: 3:52:35 PM

User: N/A

Computer: HOME-BASE

Description:

The Icatch(V) Video Camera Device service failed to start due to the following error:

The system cannot find the file specified.

Image capture program for modified 1004x camera

<http://www.geocities.com/jgroveuk/iCatch.html>

Event Type: Error

RE: Downloading Problem

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Event Source: Windows Update Agent

Event Category: Software Sync

Event ID: 16

Date: 1/2/2008

Time: 12:22:53 AM

User: N/A

Computer: HOME-BASE

Description:

Unable to Connect: Windows is unable to connect to the automatic updates service and therefore cannot download and install

updates according to the set schedule. Windows will continue to try to establish a connection.

<http://www.updatexp.com/0x80072efd.html>

<http://forums.microsoft.com/TechNet/ShowPost.aspx?PostID=2010809&SiteID=17>

<http://support.microsoft.com/kb/836941>

HTH.

nass

<http://www.nasstec.co.uk>

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