

## Re: Knoppix Re: need some MVP help for visiting relative's XP laptop

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2007-12/msg02482.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-12/msg02482.htm)

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- *From:* "Nepatsfan" <[nepatsfan@xxxxxxxxxxxx](mailto:nepatsfan@xxxxxxxxxxxx)>
  - *Date:* Thu, 27 Dec 2007 22:27:12 -0500
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"Hank" <[hgreintges@xxxxxxxxxxxx](mailto:hgreintges@xxxxxxxxxxxx)> wrote in message <news:6ao8n3tvb00saqgr19qvnaedqt4t92mnag@xxxxxxxxxxxx>

On Wed, 26 Dec 2007 21:02:25 -0500, "Nepatsfan" <[nepatsfan@xxxxxxxxxxxx](mailto:nepatsfan@xxxxxxxxxxxx)> wrote:

"Hank" <[hgreintges@xxxxxxxxxxxx](mailto:hgreintges@xxxxxxxxxxxx)> wrote in message <news:2tq5n3ld54b5f60knde93h6mjhrhqli6pa@xxxxxxxxxxxx>

My daughter is visiting and has a problem with her HP laptop that has me stumped (not hard unfortunately). She has Windows XP Home Edition.

Since I'm not an MVP, I can't answer your question.

Sorry I did not mean to imply ONLY an MVP could help but though one of them would know an answer

If I were an MVP, I would tell you that backing up her irreplaceable files should be your first priority. There are a number of ways to do this.

The easiest route is to remove the laptop's hard drive, put it in an external USB hard drive enclosure designed to handle a laptop's hard drive, and connect it to your computer. You may need to take ownership of some files in order to copy them to your computer, but that's easily accomplished.

None of us are that mechanically inclined. I would take a hard drive out of a desktop but would be a little reluctant to tackle a laptop.

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Another approach is to boot the laptop from a Linux live CD. If the laptop has a CD burner, the files can be backed up on a CD. Here are a couple of sites with more info.

Knoppix  
<http://www.knoppix.org/>

Computer First Aid Using Knoppix  
<http://www.shockfamily.net/cedric/knoppix/>

Ubuntu Linux  
<http://www.ubuntu.com/>

Ubuntu Live CD  
<https://help.ubuntu.com/community/LiveCD>

Here's a program which can be used to create a bootable CD from the downloaded ISO file.  
<http://www.cdburnerxp.se/>

Interesting approach. I did download knoppix version 3.8 all 750 MB downloading through my DSL at between 25 and 38 KB/S. Took a lot of hours. Using the above CD burner program I was able to make a bootable iso CD. However Knoppix is all in German with little English making it kind of hard to understand some of the screens. The one that is suppose to look like explore in windows seemed kind of different. Also could not figure how to close down the program or take the CD out once I started. Had to turn off the power and on re-powering had to get the CD out before it started booting on it again. They are leaving tomorrow so no time to play with it. Still not completely sure if C drive is fried or not but could see some files under Knoppix which is a good sign. They will probably take it to a computer repair shop they have gone to before with some luck.

Thanks again for response.  
email response not expected but to respond remove .uk at end  
TIA  
Hank

Sorry to hear you had a problem with the file you downloaded from the Knoppix web site. They group the .iso files by version number. Unfortunately, they don't point out that the English language ones contain EN in their file name as opposed to DE for the German files. It sounds like you got the wrong one. It's a little late in your case but, I'll have to remember to point out exactly what

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file to download when referring people to the Knoppix web site.

Thanks for taking the time to come back and provide us with an update.

Nepatsfan

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