

Re: Blue screen crashes

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-12/msg01568.htm

- *From:* "Gerry" <gerry@xxxxxxxxxx>
 - *Date:* Tue, 18 Dec 2007 12:28:25 -0000
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Dominic

Have you backed up important data files?

Please post a copy of the Stop Error Report.

Disable automatic restart on system failure. This should help by allowing time to write down the STOP code properly. Right click on the My Computer icon on the Desktop and select Properties, Advanced, Start-Up and Recovery, System Failure and uncheck box before Automatically Restart.

Do not re-enable automatic restart on system failure until you have resolved the problem. Check for variants of the Stop Error message.

An alternative is to keep pressing the F8 key during Start-Up and select option – Disable automatic restart on system failure.

If you are using a wireless keyboard and the F8 key does not work substitute a wired keyboard and mouse for this exercise only.

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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Dominiccoombe wrote:

hi all,

Re: Blue screen crashes

my xp pro machine has progressed from crashing nearly every program and having the odd unexplained reboot to now having blue screen crashes.

I look at the blue screen but there is nothing that stands out as a problem.

Usually blue screens are either drivers or hardware failure.

Could someone help me through this mess.

thanks

Dominic