

Re: Slow Internet Connection Sharing

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-10/msg01694.htm

- *From:* "thecreator" <thecreator@xxxxxxxxxxx>
 - *Date:* Mon, 22 Oct 2007 18:59:12 -0400
-

Hi Kevin,

I do not use Microsoft's ICS, because I am on a Wireless System at home using a Wireless Router, that is wired directly to my Cable Modem.

I think the only way that will work, is to employ the use of a Wireless Router between the Modem and Computer.

Get a Wireless Nic Card for the Laptop. It doesn't need to be expensive, unless you need the speed.

—

thecreator

"Kevin" <[coxtrans@xxxxxxxxxxxxx\(donotspam\)](mailto:coxtrans@xxxxxxxxxxxxx(donotspam))> wrote in message news:B6E6FFF5-293D-4969-85AC-E5C6F3EF67C8@xxxxxxxxxxxxxxxxxxx

I have already preformed those troubleshooting steps.

This is the set up:

Two Computer in a on a home network. One computer connected directly to the Hughesnet (dirceway) modem via USB. This computer also has a NIC card that is connected to local network that has a switch (no router). There is a second computer connected network that accesses the internet via Microsoft's Internet Connection Sharing (ICS).

I can get to hotmail.com from the computer connected directly to Hughesnet modem but can NOT LOG IN so the hotmail problem is on the computer connected directly to the modem (no router).

A second issue is that all internet access is slow. The computer connected directly to the modem is slow but useable. The second computer that uses

Re: Slow Internet Connection Sharing

ICS

is so slow it is unusable (websites time out). In trouble shooting the slow

issue I have taken a laptop and plugged it in where the second computer is and receive the same results. I get good ping time response to the first computer but anything outside the local network is very high ping time response. From my office network I can ping google.com and receive about 36ms when I ping it from the home network I receive about 875ms response time.

I have also taken the second computer to the office and put it on another network and it is able to connect to Hotmail.com and MSMessenger and internet access is normal.

Thank you for your help this is a complicated problem

--

Keivn

"thecreator" wrote:

Hi Kevin,

From home, can you log into Hotmail and Messenger? Do you have a Laptop computer, that you can use at home and make sure you can use Messenger and Hotmail at home? Then take it to work and without making any changes, test the connection.

Is the Router involved with Hughesnet? Can you do a Factory Reset on that router, then log into the Router's settings to restore the Router's settings you were using, using a Wired Computer, to restore the settings for the Wireless Internet?

--

thecreator

"Kevin" <coxtrans@xxxxxxxxxxxxx(donotspam)> wrote in message news:ABCC4F76-2A01-4EDF-9E5C-F771C6D9500B@xxxxxxxxxxxxxxx

I have a Comcast for my home internet that is how I have a Comcast account. I just used the Comcast email account to test the system to see if it

Re: Slow Internet Connection Sharing

the
problem was a hotmail problem or an internet email problem.

I am able to get to the log on screen for hotmail and put in
my user
name
and password but it will not let me long in.

I have taken one of the computers from the location that I am
having
the
problem and put it on another network and I am able to long
in the
hotmail
and Messenger. I believe it is a Hughesnet (direcway)
problem but I
can
not
get any support from them. I was hopping to find someone
on this forum
that
has run into a similar problem that could point me in the
correct
direction.

—
Keivn

"thecreator" wrote:

Hi Kevin,

Curious. How can you have a Comcast
E-mail Web-mail Account
without
being a Customer?

As for Hotmail, it changed, from Hotmail to
Windows Live Hotmail.

If you click this link : <http://www.msn.com/>

It takes you to MSN. If you click Hotmail, it
takes you to:

<http://login.live.com/login.srf?wa=wsignin1.0&rpsnv=10&ct=1192808696&rver=4.5>

to sign in.

Re: Slow Internet Connection Sharing

--
thecreator

"Kevin"

<coxtrans@xxxxxxxxxxxxx(donotspam)>

wrote in message

news:63CBC817-F205-4262-83B3-66DEF94D65DC@xxxxxxxxxxxxxxxxxxxxx

Sorry for the confusion.

Internet connection is

Hughesnet

(direcway).

I

have an email account w/

Comcast that I used to test

the system. I

was

not

able to log in to hotmail so I

used my Comcast webmail

as a test and

I

was

able to log in. Originally I

thought it might be a https

issue but

I

was

able to log into a bank

website.

I have been struggling with

this issue for a few months.

When I

first

started working on it I

updated the MS Messenger

so I think it is

the

lastest

version, if not is it one

version back so I don't think

that is an

issue.

I

have tried to use it on three

different computers on that

network w/

out

Re: Slow Internet Connection Sharing

successes.

--

Keivn

"thecreator" wrote:

Hi Kevin,

Not
completely
understanding
you.

Not long in,
but it is
login into
Comcast.

Is Comcast,
your ramp
onto the
Super
Highway
(Internet) or
is
Hughesnet?
What is
Hughesnet?

What
version of
Windows
Messenger
is installed?

<http://www.microsoft.com/downloads/details.aspx?FamilyID=a8d9eb>

What
version of
Windows
Live
Messenger
is installed?

<http://get.live.com/messenger/overview>

--

thecreator

Re: Slow Internet Connection Sharing

"Kevin"

<coxtrans@xxxxxxxxxxxxx(donotspam)>

wrote in

message

news:8BCBAB37-ACAD-4BC6-8E3D-C45FA0D73440@xxxxxxxx

Antivirus
is
and
was
up
to
date
and
runs
a
full
scan
every
night
on
both
computers.
One
computer
is
connected
directly
to
the
Hughesnet
hardware
via
usb
and
has
a
nic
connected
to
a
Lan.
On
the
lan
is
another
computer
that
uses

Re: Slow Internet Connection Sharing

Internet
Connection
Sharing
to
access
the
internet.
I
am
experiencing
some
issues
on
the
computer
connected
directly
to
the
Hughesnet
like
I
can
go
to
www.hotmail.com
but
I
can't
long
in.
I
can
go
to
Comcast
and
long
into
my
webmail.
I
have
tried
to
long
on
to
MS
Messenger
to

Re: Slow Internet Connection Sharing

establish
a
remote
control
session
but
Messenger
times
out.
When
I
run
the
troubleshooting
wizard
it
tells
me
there
is
something
wrong
with
the
gateway.
I
contacted
Hugesnet
and
was
assured
that
the
gateway
was
configured
properly
because
I
could
get
to
other
internet
sites.
--
Keivn

"thecreator"
wrote:

Re: Slow Internet Connection Sharing

Hi
Kevin,

Did
you
run
an
anti-virus
scan?
You
have
not
mentioned
any
Router
being
used.
Do
you
have
a
Router
and
have
you
reset
the
Router
and
restored
its
settings?

--
thecreator

"Kevin"
<coxtrans@xxxxxxxxxxxxx(donotspam)>
wrote
in
message
news:B7A8BBCA-CE63-4DB2-A11F-6E4391F85

I
have
been
dealing
with

Re: Slow Internet Connection Sharing

a
few
problems
with
a
very
slow
computers
and
Hughesnet.
I
have
two
computers
in
a
location
that
does
not
have
any
other
option
than
Hughesnet
Satellite
for
"high
speed"
internet.
The
computer
that
is
connected
to
Hughesnet's
equipment
is
slow
accessing
and
using
the
internet
but
it
is
useable.
The

Re: Slow Internet Connection Sharing

second
computer
accesses
the
internet
via
Microsoft's
internet
connection
sharing.
Under
most
circumstances
the
second
computer
is
so
slow
that
it
almost
unusable.
I
have
contacted
hugesnet
and
all
I
get
for
support
is
that
they
check
the
speed
on
the
computer
connected
to
their
equipment
and
determine
that
they
get

Re: Slow Internet Connection Sharing

a
certain
amount
of
signal
and
have
determined
that
it
is
working
properly.
As
a
last
resort
we
tried
to
Reset
Internet
Explorer
Setting.
The
computer
now
will
not
access
the
internet
at
all.
When
you
launch
IE7
it
tries
to
get
to
Microsoft's
IE7
set
up
site
but
the
computer

Re: Slow Internet Connection Sharing

is
so
slow
that
it
times
out
and
will
not
let
me
change
the
home
page
on
anything
else
until
it
runs
the
one
time
set
up.
--
Keivn