

Re: Stop: c0000269 {illegal System DLL relocation}

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-10/msg00193.htm

- *From:* Lucia <Lucia.2xv9fc@xxxxxxxxxxxxxxx>
 - *Date:* Wed, 3 Oct 2007 12:20:19 +0530
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Hi,

Thank you so much for your response!

So, initially, I got a different error, my computer was continuously restarting, it apparently was booting normally, but by the time the user interface was launching, it rebooted again. It was such short time that I haven't had time to start anything. The reboot continued endless.

I applied a fix from Microsoft telling to extract a new copy of the Kernel32.dll file from the original Windows XP CD. I did exactly as per instructions behind the link. Microsoft explains that this issue may occur if the Kernel32.dll file is missing or damaged.

<http://support.microsoft.com/default.aspx?scid=kb:en-us:310396>

This continuous_restarting_error start to occur after I installed an anti-virus program AVG, free edition. Before that I was using F-secure but its license expired and updating/buying online had failed. It's true that I didn't remove F-secure before installing AVG.

But *only after doing that fix*, I got the error described here about STOP C0000269...illegal DLL relocation ...

Windows Update is on automatic, so I didn't install any update by myself.

This is first time when I got both errors.

Yes, Windows XP was installed on the new computer.

My computer has been assembled out of components selected by myself (nevertheless in 2004 was something). Here are some details

Intel Pentium IV 2800MHz (800MHz) HT 0.0 2

Gigabyte Radeon 9200 128MB

Maxtor DiamondMax Plus 9 120GB

Asus P4C800 Gold emolevy Intel Pentium

Kingston 256MB DDR 266Mhz original

Microsoft Windows XP Eng Home Edition UK

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Summa sumarum:

Was the first fix a correct one? Can be that the fix was not meant for my case? In the beginning I did suspect that a virus was provoking that continuous reboot but I couldn't check anymore the computer for viruses due to continuous reboot.

Lucia

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