

Re: Boot up problem... with a difference

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-09/msg01566.htm

- *From:* "Gerry" <gerry@xxxxxxxxxx>
 - *Date:* Sun, 23 Sep 2007 23:38:06 +0100
-

"I'll back up my Reg & delete them I think." Software needs to be remove through Add / Remove Programs. You should not be touching the Registry.

Snagit8 with a reference to Update to BitComet 0.85? Check whether updating is needed?

Hope this helps.

Gerry

~~~~

FCA

Stourport, England

Enquire, plan and execute

~~~~~

geoffatmhg wrote:

Gary

Sorry for delay in repling... out all day

These drivers > Amyuni Document Converter.

Black Ice Printer

DocuCom PDF

Are these left overs or actively used by you?

are all strange to me & must be left overs. I'll back up my Reg & delete them I think.

Snagit I use regularly & may have downloaded it via a torrent

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Acronis I use to back up about once a month.

I run WinXp Home (genuine) came with my Dell and includes SP2. Also I always update to latest windows downloads.

I have 2 Gig Ram and a 3.0 processor. Load of hard drive free space over 100 gigs

Rebooted earlier and it seemed to work 1st!

Thanks

Geoff

"Gerry" <gerry@xxxxxxxx> wrote in message
news:%23mEFKtd\$HHA.3400@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Geoff

The list of unsigned driver provided this list of programmes:

Amyuni Document Converter.

Black Ice Printer

DocuCom PDF

Are these left overs or actively used by you?

SnagIt8 with a reference to Update to BitComet 0.85? Is this a BitTorrent downloading tool or similar?

Acronis True Image. Are you using this to take backups?

In all instances it might be worth checking whether updated drivers exist. What is the history of your machine in terms of the operating system?

What Windows XP CD do you have? What does it say on the CD?

--

Hope this helps.

Gerry

~~~~

Re: Boot up problem... with a difference

FCA  
Stourport, England  
Enquire, plan and execute

~~~~~

geoffatmhg wrote:

Tried 4 times to gwet my answe ro post. Failed because maybe I tried to attach image of device driversw.

This time I have scanned image and here are the results.

There are error codes but unsigned drivers are below.

Safe mode boot is fine.

Also tried reboot and again worked on 2nd attempt. Still not perfect but better than 5 or 6 tries.

Thanks

Name _____ I In Folder_____

acpdf.txt c:\windows\system32\spool\driver.
acpdf210....c:\windows\system32\spool\driver, bicdrvnt.dll
c:\windows\system32\spool\driver. bicinint.ini
c:\windows\system32\spool\driver. bicresnt-dll
c:\windows\system32\spool\driver. bicuifnt-dll
c:\windows\system32\spool\driver. bimdrvntdll
c:\windows\system32\spool\driver. biminint.ini
c:\windows\system32\spool\driver. bimresnt.dll
c:\windows\system32\spool\driver bimuiifnt.dll
c:\windows\system32\spool\driver, pdfui210.dll
c:\windows\system32\spool\driver. snagitp8....
c:\windows\system32\spool\driver. snagitp8.ini
c:\windows\system32\spool\driver. tifsfilt.sys
c:\windows\system32\drivers
timntr.sys c:\windows\system32\drivers | znpdfdrv.dll
c:\windows\system32\spool\driver znpdfdui.dll
c:\windows\system32\spool\driver.

Modified
File Type
i Version

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7/30/2004
Text Do...
None

7/30/2004
Applicati..
0.2.0.2102

9/7/2005
Applicati..
0.2.0.0

9/7/2005
Configur..
None

9/7/2005
Applicati..
None

9/7/2005
Applicati..
0.2.0.0

9/7/2005
Applicati..
0.2.0.0

9/7/2005
Configur..
None

9/7/2005
Applicati..
None

9/7/2005
Applicati..
0.2.0.0

7/30/2004
Applicati..
0.2.0.2102

5/1/2007
GPD File
None

5/1/2007
Configur..
None

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2/23/2007
SYS File
3.3.0.444

2/23/2007
SYS File
3.3.0.444

4/10/2005
Applicati..
0.2.0.0

4/10/2005
Applicati..
7.2005.2.1

"Gerry" <gerry@xxxxxxxx> wrote in message
[news:OZX6I%23W\\$HHA.5980@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OZX6I%23W$HHA.5980@xxxxxxxxxxxxxxxxxxxxxxxx)

Geoff

The PXR Driver is the reason I was asking
about your anti-virus
and anti-spyware arrangements?

Are there any yellow question marks in
Device Manager? Right click
on the My Computer icon on your Desktop
and select Properties,
Hardware, Device Manager. If yes what is
the Device Error code?

Try Start, Run, type "sigverif.exe" without
quotes and hit OK. What
drivers are listed as unsigned? Disregard
those which are not
checked. Does the computer boot into safe
mode without any
problems? ---

Re: Boot up problem... with a difference

Hope this helps.

Gerry

~~~~

FCA

Stourport, England

Enquire, plan and execute

~~~~~

geoffatmhg wrote:

Gerry

my AV is AVG 7.5
Malaware, paid for version
so updates are
continual. Never had any
problems with it.

Looked further into the last
errors and noticed PXR
Driver.
Searched the net and found
it is some sort of malaware.
Downloaded
& installed a program called
runscanner
<http://www.runscanner.net/which>
highlighted this and other
poss.
faults. Fixed them and tried
for a reboot. Failed first
time, hung
up with a black screen and
the hourglass. Successful on
2nd
attempt, a distinct
improvement. Normally PC
fails to boot and
hangs on blue "Welcome"
screen with
either cursor or hour glass
and occasionally with black
screen
just before that.
Thanks again for all your
help. Much appreciated.
Still not 100%
but runscanner has helped a

Re: Boot up problem... with a difference

little.

Geoff

PS last error details blew

Event Type: Error
Event Source: Service
Control Manager
Event Category: None
Event ID: 7000
Date: 22/09/2007
Time: 17:27:48
User: N/A
Computer: DEGEP
Description:
The twdns service failed to
start due to the following
error:
The system cannot find the
path specified.

and also

Event Type: Error
Event Source: Service
Control Manager
Event Category: None
Event ID: 7000
Date: 22/09/2007
Time: 17:27:48
User: N/A
Computer: DEGEP
Description:
The USBDTT – USB 1.1
DVB-T adapter Driver
service failed to start
due to the following error:
The service cannot be
started, either because it is
disabled or
because it has no enabled
devices associated with it.

"Gerry"

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<gerry@xxxxxxxxxx>
wrote in message
news:OoICB5S\$HHA.4568@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Geoff

What are
your
anti-virus
and
anti-spyware
arrangements?

However
these latest
reports are
after a
successful
boot so they
may not be
part of the
problem but
lesser
problems.

Please
describe
exactly
what
happens
when the
computer
fails to
boot?

http://www.elephantboycomputers.com/page2.html#Hardware_Tshoo

--

Hope this
helps.

Gerry
~~~~  
FCA  
Stourport,  
England  
Enquire,  
plan and  
execute

~~~~~

Re: Boot up problem... with a difference

geoffatmhg
wrote:

OK
this
is
what
I
have
done
and
here
are
the
results.

Installed
User
Profile
Hive
Cleanup
Service
and
it
ran
OK

Uninstalled
PeerGuardian
and
have
not
reinstalled.
It
was
a
beta
version
but
the
latest
available.

I
run
Firefox
v.
2.
0.0.7
latest
version

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and
occasionally
IE
7
v.
7.0.5730.11
again
the
latest
I
think.

I
then
decided
to
reboot
to
see
if
it
helped.

Sad
to
say
not.
It
took
5
attempts
before
it
eventually
booted.

Attached
are
the
error
reports.
They
seem
not
to
have
appeared
before
and
these
were

Re: Boot up problem... with a difference

at
the
time
of
the
final
and
successful
attempt
to
boot.
There
are
no
error
reports
at
the
failed
times.

Event
Type:
Error
Event
Source:
Service
Control
Manager
Event
Category:
None
Event
ID:
7026
Date:
22/09/2007
Time:
15:30:58
User:
N/A
Computer:
DEGEP
Description:
The
following
boot-start
or
system-start
driver(s)
failed

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to
load:
PXRDDriver

Event
Type:
Error
Event
Source:
Service
Control
Manager
Event
Category:
None
Event
ID:
7000
Date:
22/09/2007
Time:
15:30:58
User:
N/A
Computer:
DEGEP
Description:
The
twdns
service
failed
to
start
due
to
the
following
error:
The
system
cannot
find
the
path
specified.

Event
Type:
Error
Event

Re: Boot up problem... with a difference

Source:
Service
Control
Manager
Event
Category:
None
Event
ID:
7000
Date:
22/09/2007
Time:
15:30:58
User:
N/A
Computer:
DEGEP
Description:
The
USBDDT
-
USB
1.1
DVB-T
adapter
Driver
service
failed
to
start
due
to
the
following
error:
The
service
cannot
be
started,
either
because
it
is
disabled
or
because
it
has
no

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enabled
devices
associated
with
it.

"Gerry"
<gerry@xxxxxxxx>
wrote
in
message
[news:OOn18ER\\$HHA.4836@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OOn18ER$HHA.4836@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

This
may
help
with
the
first
two
errors.

Download
and
install
the
User
Profile
Hive
Cleanup
Service
Download
details:
User
Profile
Hive
Cleanup
Service
<http://snipurl.com/5b61>

UPHClean
v1.5e
readme.txt
<http://snipurl.com/ko8m>

The
third
error

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referring
to
pg2.exe
relates
to
PeerGuardian.
<http://en.wikipedia.org/wiki/PeerGuardian>

Are
you
using
the
latest
beta
version
of
a
previous
version?
What
browser
are
you
using?

Do
you
need
PeerGuardian?
Have
you
looked
at
alternatives?
How
frequently
does
the
error
occur?
Uninstalling
and
reinstalling
may
resolve
the
problem.

What
version
of

Re: Boot up problem... with a difference

AVG
are
you
using.
There
is
a
specific
forum
for
AVG
problems:
<http://forum.grisoft.cz/freeforum/>

Hope
this
helps.

Gerry
~~~~  
FCA  
Stourport,  
England  
Enquire,  
plan  
and  
execute

~~~~~

Hope
this
helps.

Gerry
~~~~  
FCA  
Stourport,  
England  
Enquire,  
plan  
and  
execute

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~~~~~

geoffatmhg
wrote:

Hi
Gerry

There
are
a
several

Some
are
"warnings"
like
this
on

Event
Type:
Warning
Event
Source:
Userenv
Event
Category:
None
Event
ID:
1517
Date:
21/09/2007
Time:
17:29:01
User:
NT
AUTHORITY\SYSTEM
Computer:
DEGEP
Description:
Windows
saved
user
DEGEP\Geoff
registry
while
an

Re: Boot up problem... with a difference

application
or
service
was
still
using
the
registry
during
log
off.
The
memory
used
by
the
user's
registry
has
not
been
freed.
The
registry
will
be
unloaded
when
it
is
no
longer
in
use.

This
is
often
caused
by
services
running
as
a
user
account,
try
configuring
the
services
to

Re: Boot up problem... with a difference

run
in
either
the
LocalService
or
NetworkService
account.
and
this

Event
Type:
Warning
Event
Source:
Userenv
Event
Category:
None
Event
ID:
1524
Date:
21/09/2007
Time:
17:28:55
User:
DEGEP\Geoff
Computer:
DEGEP
Description:
Windows
cannot
unload
your
classes
registry
file
–
it
is
still
in
use
by
other
applications
or
services.
The

Re: Boot up problem... with a difference

file
will
be
unloaded
when
it
is
no
longer
in
use.

and
others
are
errors
like
this

Event
Type:
Error
Event
Source:
Application
Error
Event
Category:
None
Event
ID:
1000
Date:
18/09/2007
Time:
15:04:34
User:
N/A
Computer:
DEGEP
Description:
Faulting
application
pg2.exe,
version
1.0.6.4,
faulting
module
ntdll.dll,
version

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5.1.2600.2180,
fault
address
0x00018fea.

For
more
information,
see
Help
and
Support
Center

at

<http://go.microsoft.com/fwlink/events.asp>.

Data:

0000:

41

70

70

6c

69

63

61

74

Applicat

0008:

69

6f

6e

20

46

61

69

6c

ion

Fail

0010:

75

72

65

20

20

70

67

32

ure

pg2

0018:

2e

65

Re: Boot up problem... with a difference

78
65
20
31
2e
30
.exe
1.0
0020:
2e
36
2e
34
20
69
6e
20
.6.4
in
0028:
6e
74
64
6c
6c
2e
64
6c
ntdll.dll
0030:
6c
20
35
2e
31
2e
32
36
1
5.1.26
0038:
30
30
2e
32
31
38
30
20
00.2180
0040:

Re: Boot up problem... with a difference

61
74
20
6f
66
66
73
65
at
offse
0048:
74
20
30
30
30
31
38
66
t
00018f
0050:
65
61
0d
0a
ea..

and
this.
There
are
several
to
do
with
AVG
which
works
fine
when
the
PC
has
booted.

Event
Type:
Error
Event
Source:

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AVG7
Event
Category:
Error
Event
ID:
100
Date:
12/07/2007
Time:
09:48:05
User:
NT
AUTHORITY\SYSTEM
Computer:
DEGEP
Description:
2007-07-12
08:48:05,906
DEGEP
[001264:001408]
ERROR
000
AVG7.CORE
DeviceIoControl
failed,
err=2

There
are
lots
more
but
I
dont
want
to
drive
you
crazy.

I
am
grateful

Geoff

"Gerry"

Re: Boot up problem... with a difference

<gerry@xxxxxxxxxx>

wrote

in

message

news:OfivAAH\$HHA.4732@xxxxxxxxxxxx

What

Error

/

Warning

reports

(

if

any

)

appear

in

the

System

log

in

Event

Viewer

when

you

last

booted

the

machine?

Please

post

copies

of

all

Error

and

Warning

Reports

appearing

in

the

System

and

Application

logs

in

Event

Viewer

for

the

Re: Boot up problem... with a difference

last
boot.
No
Information
Reports
or
Duplicates
please.
Indicate
which
also
appear
in
a
previous
boot.

You
can
access
Event
Viewer
by
selecting
Start,
Control
Panel,
Administrative
Tools,
and
Event
Viewer.
When
researching
the
meaning
of
the
error,
information
regarding
Event
ID,
Source
and
Description
are
important.

HOW
TO:

Re: Boot up problem... with a difference

View
and
Manage
Event
Logs
in
Event
Viewer
in
Windows
XP
<http://support.microsoft.com/kb/3084>

Part
of
the
Description
of
the
error
will
include
a
link,
which
you
should
double
click
for
further
information.
You
can
copy
using
copy
and
paste.
Often
the
link
will,
however,
say
there
is
no
further
information.
<http://go.microsoft.com/fwlink/event>

Re: Boot up problem... with a difference

(Please
note
the
hyperlink
above
is
for
illustration
purposes
only)
A
tip
for
posting
copies
of
Error
Reports!
Run
Event
Viewer
and
double
click
on
the
error
you
want
to
copy.
In
the
window,
which
appears
is
a
button
resembling
two
pages.
Click
the
button
and
close
Event
Viewer.Now
start
your

Re: Boot up problem... with a difference

message
(email)
and
do
a
paste
into
the
body
of
the
message.
Make
sure
this
is
the
first
paste
after
exiting
from
Event
Viewer.

--

Hope
this
helps.

Gerry
~~~~~  
FCA  
Stourport,  
England  
Enquire,  
plan  
and  
execute

~~~~~

geoffatmhg
wrote:

Thanks
Mark

Re: Boot up problem... with a difference

Do
you
think
that
this
is
the
cause
of
the
problem
of
not
being
able
to
reboot
easily?

Geoff

"Mark
L.
Ferguson"
<marfer_mvp@xxxxxxxxxx>
wrote
in
message
[news:O80bp\\$F\\$HHA.2004@](mailto:news:O80bpFHHA.2004@)

Neither
Win.ini,
nor
System.ini
'need'
to
exist
in
the
%windows%
folder
for
Win
XP
to
function
normally.
If
they
are

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found,
they
are
'migrated'
into
the
registry.
I
would
delete
them.
They
may
have
been
created
by
some
old
app
you
installed,
or
even
some
attempt
at
a
hack
of
your
system.
In
any
case,
getting
rid
of
them
is
probably
a
good
idea.
—
Mark
L.
Ferguson
e-mail
subject
line

Re: Boot up problem... with a difference

must
include
"QZ"
or
it's
deleted
.
"geoffatmhg"
<geoffatmhgz@xxx>
wrote
in
message
<news:8-6dnTI2BLJ>

I
am
running
Win
XP
SP2
with
all
the
latest
updates
installed
+
2
Gigs
of
Ram
and
loads
of
hard
disk
space
with
a
3.0
Ghz
processor.
My
PC
runs
extremely
well
except
when
it
come

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to
booting
up.
It
will
not
boot
up
first
2nd
or
even
3rd
time.
I
have
tried
F8
and
going
to
last
known
good
setting
which
occasionally
works
but
not
always.
It
hangs
at
the
blue
Welcome
screen
and
I
have
to
reboot
again.
Before
it
finally
boots
up
correctly
I

Re: Boot up problem... with a difference

get
the
following
screen
"Windows
3.
x
Migration"
You
have
installed
Windows
NT
into
an
existing
Windows
3.x
Directory.
You
have
the
option
of
migrating
portions
of
your
Win
3.x
into
the
Windows
NT
environment
Please
select
below
the
parts
you
wish
to
migrate
into
the
Windows
NT
environment

Then

Re: Boot up problem... with a difference

there
are
2
boxes
the
1st
is
always
ticked
by
default
and
it
says
Migrate
Windows
3.
x
win.ini
and
control.ini

The
2nd
which
I
have
never
ticked
says
Migrate
Windows
3.x
Program
Manager
and
Group
Files.

When
either
I
close
the
box
or
leave
it
for
about
30

Re: Boot up problem... with a difference

seconds
the
PC
boots
fine
and
runs
beautifully
until
the
next
attempt
to
reboot.
Then
the
same
happens.

Has
any
one
any
ideas
how
to
remedy
this
weird
problem
and
also
what
might
have
caused
it
in
the
first
place.

Short
of
a
reinstall/repair
I
am
lost.

BTW

Re: Boot up problem... with a difference

its
boots
into
Safe
Mode
perfectly
well.

TIA

Geoff

--

Genuine
replies
please
remove
Z
from
address