

Re: Boot up problem... with a difference

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-09/msg01520.htm

- *From:* "Gerry" <gerry@xxxxxxxxxx>
 - *Date:* Sun, 23 Sep 2007 13:13:29 +0100
-

Geoff

The list of unsigned driver provided this list of programmes:

Amyuni Document Converter.

Black Ice Printer

DocuCom PDF

Are these left overs or actively used by you?

SnagIt8 with a reference to Update to BitComet 0.85? Is this a BitTorrent downloading tool or similar?

Acronis True Image. Are you using this to take backups?

In all instances it might be worth checking whether updated drivers exist.

What is the history of your machine in terms of the operating system?

What Windows XP CD do you have? What does it say on the CD?

Hope this helps.

Gerry

~~~~~

FCA

Stourport, England

Enquire, plan and execute

~~~~~

Re: Boot up problem... with a difference

geoffatmhg wrote:

Tried 4 times to gvet my answe ro post. Failed because maybe I tried to attach image of device driversw.

This time I have scanned image and here are the results.

There are error codes but unsigned drivers are below.

Safe mode boot is fine.

Also tried reboot and again worked on 2nd attempt. Still not perfect but better than 5 or 6 tries.

Thanks

Name _____ I In Folder _____

acpdf.txt c:\windows\system32\spool\driver.
acpdf210...c:\windows\system32\spool\driver, bicdrvnt.dll
c:\windows\system32\spool\driver. bicinint.ini
c:\windows\system32\spool\driver. bicresnt-dll
c:\windows\system32\spool\driver. bicuifnt-dll
c:\windows\system32\spool\driver. bimdrvntdll
c:\windows\system32\spool\driver. biminint.ini
c:\windows\system32\spool\driver. bimresnt.dll
c:\windows\system32\spool\driver bimuiifnt.dll
c:\windows\system32\spool\driver, pdfui210.dll
c:\windows\system32\spool\driver. snagitp8....
c:\windows\system32\spool\driver. snagitp8.ini
c:\windows\system32\spool\driver. tifsfilt.sys
c:\windows\system32\drivers
timntr.sys c:\windows\system32\drivers | znpdfdrv.dll
c:\windows\system32\spool\driver znpdfdui.dll
c:\windows\system32\spool\driver.

Modified
File Type
i Version

7/30/2004
Text Do...
None

7/30/2004
Applicati..
0.2.0.2102

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9/7/2005
Applicati..
0.2.0.0

9/7/2005
Configur..
None

9/7/2005
Applicati..
None

9/7/2005
Applicati..
0.2.0.0

9/7/2005
Applicati..
0.2.0.0

9/7/2005
Configur..
None

9/7/2005
Applicati..
None

9/7/2005
Applicati..
0.2.0.0

7/30/2004
Applicati..
0.2.0.2102

5/1/2007
GPD File
None

5/1/2007
Configur..
None

2/23/2007
SYS File
3.3.0.444

2/23/2007
SYS File

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3.3.0.444

4/10/2005
Applicati..
0.2.0.0

4/10/2005
Applicati..
7.2005.2.1

"Gerry" <gerry@xxxxxxxx> wrote in message
[news:OZX6I%23W\\$HHA.5980@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OZX6I%23W$HHA.5980@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Geoff

The PXR Driver is the reason I was asking about your anti-virus and anti-spyware arrangements?

Are there any yellow question marks in Device Manager? Right click on the My Computer icon on your Desktop and select Properties, Hardware, Device Manager. If yes what is the Device Error code?

Try Start, Run, type "sigverif.exe" without quotes and hit OK. What drivers are listed as unsigned? Disregard those which are not checked. Does the computer boot into safe mode without any problems?

--

Hope this helps.

Gerry
~~~~~  
FCA  
Stourport, England  
Enquire, plan and execute  
~~~~~

Re: Boot up problem... with a difference

geoffatmhg wrote:

Gerry

my AV is AVG 7.5 Malaware, paid for version so updates are continual. Never had any problems with it.

Looked further into the last errors and noticed PXR Driver. Searched the net and found it is some sort of malaware.

Downloaded

& installed a program called runscanner

<http://www.runscanner.net/which> highlighted this and other poss.

faults. Fixed them and tried for a reboot. Failed first time, hung

up with a black screen and the hourglass. Successful on 2nd attempt, a distinct improvement. Normally PC fails to boot and hangs

on blue "Welcome" screen with

either cursor or hour glass and occasionally with black screen just

before that.

Thanks again for all your help. Much appreciated. Still not 100% but

runscanner has helped a little.

Geoff

PS last error details blew

Event Type: Error

Event Source: Service Control Manager

Event Category: None

Event ID: 7000

Date: 22/09/2007

Time: 17:27:48

User: N/A

Computer: DEGEP

Description:

The twdns service failed to start due to the following error:

The system cannot find the path specified.

and also

Event Type: Error

Event Source: Service Control Manager

Event Category: None

Event ID: 7000

Date: 22/09/2007

Time: 17:27:48

Re: Boot up problem... with a difference

User: N/A

Computer: DEGEP

Description:

The USBDDT – USB 1.1 DVB–T adapter Driver service failed to start

due to the following error:

The service cannot be started, either because it is disabled or because it has no enabled devices associated with it.

"Gerry" <gerry@xxxxxxxx> wrote in message
news:OOICB5S\$HHA.4568@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Geoff

What are your anti–virus and anti–spyware arrangements?

However these latest reports are after a successful boot so they may not be part of the problem but lesser problems.

Please describe exactly what happens when the computer fails to boot?

http://www.elephantboycomputers.com/page2.html#Hardware_Tshoot

--

Hope this helps.

Gerry

~~~~

FCA

Stourport, England

Enquire, plan and execute

~~~~~

geoffatmhg wrote:

OK this is what I have done
and here are the results.

Installed User Profile Hive

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Cleanup Service and it ran
OK

Uninstalled PeerGuardian
and have not reinstalled. It
was a beta
version but the latest
available.

I run Firefox v. 2. 0.0.7
latest version and
occasionally IE 7 v.
7.0.5730.11 again the latest
I think.

I then decided to reboot to
see if it helped.

Sad to say not. It took 5
attempts before it eventually
booted.

Attached are the error
reports. They seem not to
have appeared
before and these were at the
time of the final and
successful
attempt to boot. There are
no error reports at the failed
times.

Event Type: Error
Event Source: Service
Control Manager
Event Category: None
Event ID: 7026
Date: 22/09/2007
Time: 15:30:58
User: N/A
Computer: DEGEP
Description:
The following boot-start or
system-start driver(s) failed
to load:
PXRDDriver

Event Type: Error
Event Source: Service
Control Manager

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Event Category: None
Event ID: 7000
Date: 22/09/2007
Time: 15:30:58
User: N/A
Computer: DEGEP
Description:
The twdns service failed to start due to the following error:
The system cannot find the path specified.

Event Type: Error
Event Source: Service Control Manager
Event Category: None
Event ID: 7000
Date: 22/09/2007
Time: 15:30:58
User: N/A
Computer: DEGEP
Description:
The USBDTT – USB 1.1 DVB–T adapter Driver service failed to start due to the following error:
The service cannot be started, either because it is disabled or because it has no enabled devices associated with it.

"Gerry"
<gerry@xxxxxxxx>
wrote in message
news:OOq18ERSHHA.4836@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

This may help with the first two errors.

Download and install the User Profile Hive Cleanup

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Service
Download
details:
User Profile
Hive
Cleanup
Service
<http://snipurl.com/5b61>

UPHClean
v1.5e
readme.txt
<http://snipurl.com/ko8m>

The third
error
referring to
pg2.exe
relates to
PeerGuardian.
<http://en.wikipedia.org/wiki/PeerGuardian>

Are you
using the
latest beta
version of a
previous
version?
What
browser are
you using?

Do you
need
PeerGuardian?
Have you
looked at
alternatives?
How
frequently
does the
error occur?
Uninstalling
and
reinstalling
may resolve
the
problem.

What
version of

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AVG are
you using.
There is a
specific
forum for
AVG
problems:
<http://forum.grisoft.cz/freeforum/>

--

Hope this
helps.

Gerry
~~~~  
FCA  
Stourport,  
England  
Enquire,  
plan and  
execute

~~~~~

--

Hope this
helps.

Gerry
~~~~  
FCA  
Stourport,  
England  
Enquire,  
plan and  
execute

~~~~~

geoffatmhg
wrote:

Hi
Gerry

Re: Boot up problem... with a difference

There
are
a
several

Some
are
"warnings"
like
this
on

Event
Type:
Warning
Event
Source:
Userenv
Event
Category:
None
Event
ID:
1517
Date:
21/09/2007
Time:
17:29:01
User:
NT
AUTHORITY\SYSTEM
Computer:
DEGEP
Description:
Windows
saved
user
DEGEP\Geoff
registry
while
an
application
or
service
was
still
using
the
registry
during

Re: Boot up problem... with a difference

log
off.
The
memory
used
by
the
user's
registry
has
not
been
freed.
The
registry
will
be
unloaded
when
it
is
no
longer
in
use.

This
is
often
caused
by
services
running
as
a
user
account,
try
configuring
the
services
to
run
in
either
the
LocalService
or
NetworkService
account.
and

Re: Boot up problem... with a difference

this

Event

Type:

Warning

Event

Source:

Userenv

Event

Category:

None

Event

ID:

1524

Date:

21/09/2007

Time:

17:28:55

User:

DEGEP\Geoff

Computer:

DEGEP

Description:

Windows

cannot

unload

your

classes

registry

file

-

it

is

still

in

use

by

other

applications

or

services.

The

file

will

be

unloaded

when

it

is

no

longer

Re: Boot up problem... with a difference

in
use.

and
others
are
errors
like
this

Event
Type:
Error
Event
Source:
Application
Error
Event
Category:
None
Event
ID:
1000
Date:
18/09/2007
Time:
15:04:34
User:
N/A
Computer:
DEGEP
Description:
Faulting
application
pg2.exe,
version
1.0.6.4,
faulting
module
ntdll.dll,
version
5.1.2600.2180,
fault
address
0x00018fea.

For
more
information,
see

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Help
and
Support
Center
at
<http://go.microsoft.com/fwlink/events.asp>.

Data:

0000:

41

70

70

6c

69

63

61

74

Applicat

0008:

69

6f

6e

20

46

61

69

6c

ion

Fail

0010:

75

72

65

20

20

70

67

32

ure

pg2

0018:

2e

65

78

65

20

31

2e

30

.exe

1.0

0020:

Re: Boot up problem... with a difference

2e
36
2e
34
20
69
6e
20
.6.4
in
0028:
6e
74
64
6c
6c
2e
64
6c
ntdll.dll
0030:
6c
20
35
2e
31
2e
32
36
1
5.1.26
0038:
30
30
2e
32
31
38
30
20
00.2180
0040:
61
74
20
6f
66
66
73
65
at

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offse
0048:
74
20
30
30
30
31
38
66
t
00018f
0050:
65
61
0d
0a
ea..

and
this.
There
are
several
to
do
with
AVG
which
works
fine
when
the
PC
has
booted.

Event
Type:
Error
Event
Source:
AVG7
Event
Category:
Error
Event
ID:
100
Date:
12/07/2007

Re: Boot up problem... with a difference

Time:
09:48:05
User:
NT
AUTHORITY\SYSTEM
Computer:
DEGEP
Description:
2007-07-12
08:48:05,906
DEGEP
[001264:001408]
ERROR
000
AVG7.CORE
DeviceIoControl
failed,
err=2

There
are
lots
more
but
I
dont
want
to
drive
you
crazy.

I
am
grateful

Geoff

"Gerry"
<gerry@xxxxxxxxxx>
wrote
in
message
[news:OfivAAH\\$HHA.4732@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OfivAAH$HHA.4732@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

What
Error
/

Re: Boot up problem... with a difference

Warning
reports
(
if
any
)
appear
in
the
System
log
in
Event
Viewer
when
you
last
booted
the
machine?

Please
post
copies
of
all
Error
and
Warning
Reports
appearing
in
the
System
and
Application
logs
in
Event
Viewer
for
the
last
boot.
No
Information
Reports
or
Duplicates
please.
Indicate

Re: Boot up problem... with a difference

which
also
appear
in
a
previous
boot.

You
can
access
Event
Viewer
by
selecting
Start,
Control
Panel,
Administrative
Tools,
and
Event
Viewer.
When
researching
the
meaning
of
the
error,
information
regarding
Event
ID,
Source
and
Description
are
important.

HOW
TO:
View
and
Manage
Event
Logs
in
Event
Viewer
in

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Windows

XP

<http://support.microsoft.com/kb/308427/en-us>

Part
of
the
Description

of
the
error
will
include
a
link,
which
you
should
double
click
for
further
information.

You
can
copy
using
copy
and
paste.

Often
the
link
will,
however,
say
there
is
no
further
information.

<http://go.microsoft.com/fw.link/events.asp>

(Please
note
the
hyperlink
above
is
for
illustration
purposes

Re: Boot up problem... with a difference

only)
A
tip
for
posting
copies
of
Error
Reports!
Run
Event
Viewer
and
double
click
on
the
error
you
want
to
copy.
In
the
window,
which
appears
is
a
button
resembling
two
pages.
Click
the
button
and
close
Event
Viewer.Now
start
your
message
(email)
and
do
a
paste
into
the
body

Re: Boot up problem... with a difference

of
the
message.
Make
sure
this
is
the
first
paste
after
exiting
from
Event
Viewer.

--

Hope
this
helps.

Gerry
~~~~~  
FCA  
Stourport,  
England  
Enquire,  
plan  
and  
execute

~~~~~

geoffatmhg
wrote:

Thanks
Mark

Do
you
think
that
this
is
the
cause
of

Re: Boot up problem... with a difference

the
problem
of
not
being
able
to
reboot
easily?

Geoff

"Mark
L.
Ferguson"
<marfer_mvp@xxxxxxxx>
wrote
in
message
[news:O80bp\\$F\\$HHA.2004@xxxxxxxxxxxxx](mailto:news:O80bpFHHA.2004@xxxxxxxxxxxxx)

Neither
Win.ini,
nor
System.ini
'need'
to
exist
in
the
%windows%
folder
for
Win
XP
to
function
normally.
If
they
are
found,
they
are
'migrated'
into
the
registry.
I
would

Re: Boot up problem... with a difference

delete
them.
They
may
have
been
created
by
some
old
app
you
installed,
or
even
some
attempt
at
a
hack
of
your
system.
In
any
case,
getting
rid
of
them
is
probably
a
good
idea.

--
Mark
L.
Ferguson
e-mail
subject
line
must
include
"QZ"
or
it's
deleted

.
"geoffatmhg"
<geoffatmhgz@xxxxxxxxxxxxxxxx>

Re: Boot up problem... with a difference

wrote

in

message

news:8-6dnTI2BLJ1IW7bnZ2dneK

I
am
running
Win
XP
SP2
with
all
the
latest
updates
installed
+
2
Gigs
of
Ram
and
loads
of
hard
disk
space
with
a
3.0
Ghz
processor.
My
PC
runs
extremely
well
except
when
it
come
to
booting
up.
It
will
not
boot
up
first

Re: Boot up problem... with a difference

2nd
or
even
3rd
time.
I
have
tried
F8
and
going
to
last
known
good
setting
which
occasionally
works
but
not
always.
It
hangs
at
the
blue
Welcome
screen
and
I
have
to
reboot
again.
Before
it
finally
boots
up
correctly
I
get
the
following
screen
"Windows
3.
x
Migration"
You

Re: Boot up problem... with a difference

have
installed
Windows
NT
into
an
existing
Windows
3.x
Directory.
You
have
the
option
of
migrating
portions
of
your
Win
3.x
into
the
Windows
NT
environment.
Please
select
below
the
parts
you
wish
to
migrate
into
the
Windows
NT
environment.

Then
there
are
2
boxes
the
1st
is
always
ticked

Re: Boot up problem... with a difference

by
default
and
it
says
Migrate
Windows
3.
x
win.ini
and
control.ini

The
2nd
which
I
have
never
ticked
says
Migrate
Windows
3.x
Program
Manager
and
Group
Files.

When
either
I
close
the
box
or
leave
it
for
about
30
seconds
the
PC
boots
fine
and
runs
beautifully
until

Re: Boot up problem... with a difference

the
next
attempt
to
reboot.
Then
the
same
happens.

Has
any
one
any
ideas
how
to
remedy
this
weird
problem
and
also
what
might
have
caused
it
in
the
first
place.

Short
of
a
reinstall/repair
I
am
lost.

BTW
its
boots
into
Safe
Mode
perfectly
well.

TIA

Re: Boot up problem... with a difference

Geoff

--

Genuine
replies
please
remove
Z
from
address