

Re: No Control Panel, can't open anything

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-08/msg02230.htm

- *From:* BigBadBeau <BigBadBeau.116a803@xxxxxxxxxxxxx>
 - *Date:* Sun, 26 Aug 2007 03:40:11 +0100
-

Elmo;2960228 Wrote:

BigBadBeau wrote:–

I have seen several people with problems kind of similar to mine on the web, including this site, but nothing exactly the same. Here is my problem:

- 1) Control Panel has disappeared!
- 2) Can't click on most desktop icons. I get the hourglass, then nothing.
- 3) Can't use "run" for anything. Clicking "OK" just makes that screen go away.
- 4) I found regedit myself. Can't click on it. It won't open. Same result as #2.
- 5) Can't open System Restore. It won't open. Same result as #2.
- 6) Most icons within my computer won't open. Same result as #2.
- 7) Wordpad documents won't open or print. Same result as #2. They still show .kbs taken up so they must still be there.
- 8) Documents on my floppies won't open up, either.
- 9) My .jpgs do still work.
- 10) Internet Explorer won't open, either. I'm on here by going into Microsoft Outlook, which works perfectly, and going into any e-mail message with a link. Clicking the link gets me into the internet. At that point, Internet Explorer works fine.
- 11) When I started the computer today, the taskbar had a new icon saying some Spyware was trying to take over my computer. I ran my Panda Titanium Virus Scan and it did find a few infected files and fixed them. It didn't change any of the above, though.
- 12) When I right-click on My Computer once and select Properties I get an error message that reads "This operation has been canceled due to restrictions in effect on your computer. Please contact your system administrator."

Re: No Control Panel, can't open anything

What has gone wrong? Does it sound at least like something a computer professional that I can bring over here can still fix? How can any of this be fixed when I can't click into almost everything?—

Restart in Safe Mode. Run your av and see if that helps. Regedit and some other programs might run in Safe Mode..

Avast! has a Bootscan option which can remove malware before it (malware) gets control. This could help. Try installing it from Safe

Mode with Networking. Or download to another computer, put on a thumbdrive, install in Safe Mode, and set the Bootscan option.

The new icon in the Notification area is a different problem. You'll probably need antispyware for that one.

You'll probably get quality help posting to a virus newsgroup.

—
Joe =o)

I don't know what safe mode is, so I read up on it. Tapping F8 does no good, the computer still starts up into regular mode. And there's nothing on the screen normally at my startup (XP) until the blue screen w/ Welcome followed by my desktop. Also, I read that starting up in safe mode will not give me anti-virus programs, the internet, etc. So if I can't run my Panda anti-virus, I have no idea what to do in safe mode. I'm too much of an advanced beginner to attempt your Bootscan idea. Also, I forgot to say in my original post that I can't get into Windows Help either. And for another solution from the web, when I go run, then type in misconfig, it says "Windows cannot find misconfig." Thanks for your help, though. Anyone else want to try?

—
BigBadBeau