

Re: multiple scanners

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-08/msg01146.htm

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Karin wrote:

I've got a document scanner visioneer w/paperport and HP multifunction 3110 with a flatbed scanner. But the HP appears in the device manage with error code 38 and I not be able to scan wit it. So I've started to investigate and I found a document in HP support zone saying: "multiple USB scanners may not be able to work simultaneously in Win XP" and explains that it's because USBSCAN.sys provides by Microsoft cannot be used by more than one scanner. The only solution is disconnect one scanner, reboot the PC and connect the other scanner. This is annoying because maybe during the day I need to use the visioneer scanner to scan lot of pages and cards and then use the flatbed scanner from the HP printer to scanned somethig from a book and I MUST to disconnect and reboot. ANNOYING. Any solution? Is Microsoft working around this?

Doubtful – nor would anyone in a peer-to-peer newsgroup be able to tell you for certain in any case...

Your best solution – buy a single scanner with all the features you need and Vista compatibility for future uses.

Flatbed with sheetfed tray, etc, etc. You'll save desk space, be able to hock the other two scanners to a couple of people to get back some of your money and likely come out with a better product than either of your current scanners.

<http://www.pricewatch.com/scanners/>

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How To Ask Questions The Smart Way
<http://www.catb.org/~esr/faqs/smart-questions.html>

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