

Re: Cannot load windows

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-08/msg00702.htm

- *From:* Alastair100 <alastair100@xxxxxxxxxxx>
 - *Date:* Thu, 9 Aug 2007 10:42:06 -0700
-

I have already bought a new hard drive as it was only a 15GB hard drive in the first place so it needed replacing anyway. Well I believe the pc was first built in 1999, but then they were throwing it away at my dads work so i got it, i then have upgraded everything I believe around 2004 bit by bit. Would it still work if I put windows vista on my new primary hard drive with a windows XP still running on the hard drive that isnt responding?

I never got any CDs with the computer so i dont have anything to do with windows 98, I believe i bought the oem version of XP as it was bought from a online shop, although I am not totally sure?

Alasair

"Gerry" wrote:

Alastair

How old is this computer?

My reaction is the simplest solution is to buy new hard disk and to reinstall Windows 98, using your XP upgrade and somehow obtain an SP2 CD. You can borrow an SP2 CD as they are usable on any machine. You would then need to reinstall your programmes. You can then install the problematic hard drive as a second drive and attempt to recover the data.

Another option is to replace the computer and put the problematic hard drive in as a second drive with a view to attempting to recover your data files.

Is your copy of Windows 98 an OEM or retail version? If it is an OEM version you have no problem just replacing the hard drive but if you opt for a new computer you should buy a new full copy of XP.

Further attempts to salvage your existing system could prejudice data recovery.

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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Alastairg100 wrote:

Yes I do have a Windows XP CD as it was an upgrade from Windows 98, so I just bought the full version. However it has now just gone from bad to worse as now when I turn it on the monitor will not even acknolege that there is a computer there. When I turn them both on, the monitor has a green light to say it is on, if it finds a pc it stays green, if not it goes into standby with a yellow light, and now it never moves out of this?

Alastair

"Gerry" wrote:

Alastair

I didn't misunderstand. I was hoping the F8 option might get us further forward.

Disconnect all peripherals except keyboard, mouse and monitor and try again.

Do you have a Windows XP CD?

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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Re: Cannot load windows

Alastairg100 wrote:

Gerry you may have misunderstood me. I cannot load up to the desktop as I cannot load windows to be able to right click on the my computer icon. However I can click F8 on load up although when ever i select any of these options the up and down arrow still works however when i select them the computer freezes and goes no further again.

The error message reads:

We apologize for the inconvenience but windows did not start successfully. A recent hardware or software change might have caused this.

If your computer stopped responding, restarted unexpectedly, or was automatically shut down to prevent your files and folders, choose last known good configuration to revert to the most recent settings that worked.

If a previous start up attempt was interrupted due to a power failure or because the power or reset button was pressed, or if you are not sure what caused the problem choose start windows normally

Safe Mode
Safe Mode with Networking
Safe Mode with Command Prompt

Last Known Good Configuration (your most recent settings that worked)

Start Windows Normally

Use the up and down keys to move the highlight to your choice.

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Seconds until Windows starts: (Moves from 30 ->0)

Hope this helps
Alastair

If your computer

"Gerry" wrote:

Alastair

Please post a copy of the
Stop Error Report.

Disable automatic restart on
system failure. This should
help by
allowing time to write down
the STOP code properly.
Right click on
the My Computer icon on
the Desktop and select
Properties,
Advanced, Start-Up and
Recovery, System Failure
and uncheck box
before Automatically
Restart.

Do not re-enable automatic
restart on system failure
even after you
have solved the problem as
it's better disabled. Check
for variants
of the Stop Error message.

An alternative is to keep
pressing the F8 key during
Start-Up and
select option - Disable
automatic restart on system
failure.

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

~~~~~

Alastairg100 wrote:

I have
recently got
a virus and
Norton told
me to go
onto their
website and
apply a
search
which
would
search for
that virus. It
said it had
found 1
corrupt file
and that it
needed to
restart. I
have
restarted the
computer
and then
later that
day turned
it off.
The next
day when I
came to it,
it loaded
past the
bios and
Norton
GoBack
screen and
then just
before it
loaded

Re: Cannot load windows

windows it
came up,
and still
does come
up with the
screen
saying that
it had not
been
shut down
correctly
and that you
can choose
to either
load it in
normal, safe
mode or the
last known
good
configuration
ect.

However
when ever i
move the up
or down
arrow, the
counter
disapears as
it counts
down from
30, and then
the
computer
freezes. The
pc also
freezes if
you let the
counter
count down
normally. I
then cannot
load
windows or
do anything
with the
computer.

Any
suggestions?
Alastairg100

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