

windows explorer problems

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-07/msg00496.htm

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 - *Date:* Sat, 7 Jul 2007 02:30:52 +0200
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Here I am looking for your help. One of the partition disks' folder having problems. The folder contains avi files and mp3 files formats. Whenever I click on this folder it longer time than the other folder then I got the following messages:

"Windows explorer has encountered a problem and needs to close. We are sorry for the inconvenience.

If you were in the middle of something, the information you were working on might be lost.

Please tell Microsoft about this problem.

We have created an error report that you can send to help us improve Windows Explorer. We will treat this report as confidential and anonymous.

To see what data this error report contains, click here

Send error report don't send"

Simultaneously I get this following message too:

"To help protect your computer, windows has closed this program.

Name: Windows Explorer

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Publisher: Microsoft Corporation"

The OS is Windows XP Pro SP 2 with the latest updates, CPU AMD Athlon 64 3500+ 1GB RAM, VDO RAM 128 and more than 50 GB free hard disk. I did anti virus and anti spyware scan several times but found nothing. Furthermore one of the external hard disk 40GB also having problems after I stored some avi and mp3 files, first it the system could not recognize the disk, and then after one day it recognized again but it says it needs format, when I tried to format however I cannot finish the formation. I lost all the files and unable to use the disk again.

Many hours I have been browsing the google to get some help but still I'm not able to fix it. Please help me.

Any help is appreciated.

Regards,

Ceal