

Re: No more Explorer

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 - *Date:* Thu, 28 Jun 2007 00:22:53 GMT
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"GoferGal" <GoferGal@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:69967839-2397-4A6D-9953-70237D1E566E@xxxxxxxxxxxxxxxxxxxx>

Hi

I am trying to help a friend. He was having problems with RAM and decided to go to task manager and quit a few programs. Well, he ended explorer.exe

tree and now he cannot boot. All he gets is the wallpaper...no bars no icons

no nothing. Not even a right click. he can't do a CTRL+ESC to get to programs either. The only thing that he can get to work is task manager...

but I don't know how to help him from that point. We did go to windows with

command prompt... and it shows explorer.exe in the directory. Is there a way to access system restore so he could go back a day?

any suggestions would be welcomed.

Thanks

Tell your friend to hit ctrl, alt, delete to open up the task manager again. On the toolbar, click on file and then on new task. Type in explorer.exe and click on ok. That should bring his desktop back.