Re: No more Explorer

Source:
http://www.tech−archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007−06/msg02238.html

- *From*: "Ron Badour" <Sorry@xxxxxxxxxxxxx>
- *Date*: Wed, 27 Jun 2007 18:23:03 −0500

http://support.microsoft.com/?kbid=315222

See this article and in particular: Last Known Good Configuration:

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Regards

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MS MVP 1997 − 2007

"GoferGal" <GoferGal@xxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:69967839−2397−4A6D−9953−70237D1E566E@xxxxxxxxxxxxxxx

> Hi
> I am trying to help a friend. He was having problems with RAM and decided
> to go to task manager and quit a few programs. Well, he ended
> explorer.exe
> tree and now he cannot boot. All he gets is the wallpaper...no bars no
> icons
> no nothing. Not even a right click. he can't do a CTRL+ESC to get to
> programs either. The only thing that he can get to work is task
> manager...
> but I don't know how to help him from that point. We did go to windows
> with
> command prompt... and it shows explorer.exe in the directory. Is there a
> way to access system restore so he could go back a day?
> any suggestions would be welcomed.
> Thanks

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