

# Re: No users on Welcome Screen after using cntrl passwords2 in XP Home

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2007-06/msg00058.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-06/msg00058.htm)

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- *From:* "Patrick Keenan" <test@xxxxxxx>
  - *Date:* Fri, 1 Jun 2007 10:39:55 -0400
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"Rezzen" <Rezzen@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:011F3634-CACE-422B-BD27-6A8A1FC4FAD1@xxxxxxxxxxxxxxxxxxxx>

Sorry that this is long, but I tried to give as much detail as possible.  
Thx  
for reading.

I have several pc running XP pro and recently I purchased a laptop with XP Home Edition. I attempted to make it more secure by changing the 2 users from administrator policy to a little more secure like power user. (That's what I use on my XP Pro PC). So I opened the group policy on the XP Home using control passwords2 and checked Power User, but it gave me an error stating that policy does not exist. I tried on the other user with same result. I exited the screen. When I rebooted, all user have disappeared from the welcome screen. Attempted to ALT-Ctrl-del twice and login into administrator and received error " unable to log in because of account restriction"  
Booted into safe mode and logged into Admin account, and could not find the other 2 accounts anywhere. I did see that the folders and all the data was still there under documents and settings. I created another user with admin rights  
Ex. Test user. Rebooted, ctrl-alt-del twice typed in one of the lost users names (ex. John) and I was in. But I noticed that John account was logged in as Guest user rights (policy) and was unable to make any changes due to its account restrictions. Than logged on to Test user with admin rights and again was unable to find the other to users anywhere or in any group policy to make any changes to them.  
My guess is that since the Home edition only has Administrator and Limited

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user policies that guest policy for users does not exist therefore Win XP home does not recognize or see this type of policy restriction, which I believe might be an error in windows.

My question here is how can I find the 2 users and change them from guest rights back to administrator rights . Also have them appear back on the Welcome screen.

Thank you for your time. Any help or ideas will be appreciated.

Drew

I don't have an XP Home install here to check this, but here is something to try.

Get into the machine, right-click on My Computer and choose Manage. Expand "local users and groups", and go to Users. You should see the users there. Right-click on one and choose Properties, then Member Of. Make them members of the Administrators group, save the changes, and restart.

Also, TweakUI will help provide easy control over which accounts appear on the Welcome page. That's on the Logon section.

<http://www.microsoft.com/windowsxp/downloads/powertoys/xppowertoys.msp>

HTH

-pk